



APPENDIX

ALLEGHENY

COUNTY

RESOURCES

TABLE OF CONTENTS

Introduction.....	1
DHS ILI Contacts and Independent Living Contacts	2
The Bridge of Pittsburgh.....	3
Employment: Job Readiness, Vocational Training, Job Placement and Support	4
Employment: Job Placement Programs for Youth with Special Needs.....	9
Union Apprenticeship Programs.....	11
Internships.....	13
Military Recruiting.....	14
Alternatives to Traditional High School.....	15
GED and Adult Basic Education Programs	17
GED Testing Sites.....	19
Local Universities and Colleges	20
Academic Support.....	22
Mentoring Programs	23
Family Planning and Sexual Health Centers	27
Services for Young Parents.....	32
Services for Young Fathers.....	35
Government Child Care Resources.....	37
County Domestic Relations Court (Family Court)	38
Domestic Violence Resources	40
Government Financial Support.....	41
Emergency Financial Assistance and Food Assistance	43

Health Insurance and Medical Clinics	46
Dental Clinics.....	47
Mental Health and Mental Retardation Community Resources	48
Housing: Supportive Housing Programs, Shelters and Drop-in Centers	51
Housing Assistance Programs.....	55
Public Housing Programs	57
Gay, Lesbian Bisexual and Transgender Youth Services.....	58
Driver Testing Centers	59
Selective Service.....	60
Expungements.....	62
Advocacy and Legal Services.....	63
What Documents You Need to Get Your:	66
The Conciliation Process	69

INTRODUCTION

This appendix serves as a resource to the Know Your Rights Manual produced by the Juvenile Law Center and KidsVoice. KidsVoice has created this manual to aid in finding specific resources in Allegheny County.

This is not an exhaustive list of resources and KidsVoice does not support or endorse any of the agencies in the manual. This is not intended to be legal advice but rather to be used for informational purposes only.

The following websites are additional resources:

www.kidsvoice.org

www.unitedway.org

www.jlc.org

www.humanservices.net

www.independentlivingpa.org

www.alleghenycouty.us/dhs/acmff.aspx

Independent Living Initiative:

You can receive services from DHS up until your 24th birthday even if your case is closed. Call the number below:

JoAnn Hannah		412-350-7153	412-225-6213	JoAnn.Hannah@ AlleghenyCounty.us
-----------------	--	--------------	--------------	----------------------------------

The Department of Human Services has five contracted IL providers that you can access up until your 24th birthday even if your case is closed. See list below:

Program	Contact	Phone Number	e-mail address
Auberle SUCCESS	Jen Ely	(412) 326-0023 X 3040	jene@auberle.org
Circle C R U Ready	Kimberly Stevenson	(412) 937-1605 X 225	kstevenson@circlec.org
Hill House Family Workforce and Development	Karen Clark	(412) 392-6472 (412) 526-6377 C	kclark@hillhouse.org
Family Links Journey Towards Independence	Lavada Glaze	(412) 924-0170	lglaze@familylinks.org
Ward WISE	Heather Samuel	(412) 343-6300 X 234	hsamuel@wardhome.org

THE BRIDGE OF PITTSBURGH

The Bridge of Pittsburgh helps youth ages 16-21 access daily living skills, education, life skills, employment, housing, and tutoring. The Bridge of Pittsburgh is a one-stop center serving as a gateway for youth transitioning into adulthood. We provide support for those youth who are or have been in the Allegheny County Children, Youth, and Families (CYF) system. The goal is to create a youth focused center with membership privileges. The concept of membership will promote camaraderie and a sense of ownership among the center's users. Additionally, members can take advantage of our basic education classes, GED preparation, job search courses, SAT preparation, and daily workshops. The hours of operation are Monday-Saturday 11am-7pm.

The center offers:

- Membership
- Potential to earn cash
- Basic education (GED, adult basic education)
- Computer Training (Microsoft and Internet Navigation)
- Stabilization (Housing, Medical Assistance)
- Career and work skills (courses in job readiness and interviewing skills)
- Advanced education (SAT prep, college tours, financial aid assistance)
- Personal support (one-on-one mentor for all members)
- Daily living/Healthy relationship workshops
- After school tutoring
- Dinner and snacks nightly
- 24 Hour Hotline in case of emergencies 1-866-813-9867

For further information contact: Sharlene Grey-Intake

The Bridge of Pittsburgh

425 6th Avenue 20th Floor Pittsburgh, PA 15219

Phone: 412-325-0951

Fax: 412-325-2821

<http://www.thebridgeofpittsburgh.com>

**EMPLOYMENT: JOB READINESS, VOCATIONAL TRAINING, JOB
PLACEMENT AND SUPPORT**

ALLEGHENY INTERMEDIATE UNIT- CAREER DYNAMICS

412-394-5702

www.aitu3.net

Services: Encourages youth to complete high school and move on to secondary education, certified training programs, or employment.

AMERICA'S PROMISE AT ROBERT MORRIS UNIVERSITY

412-397-3674

www.americaspromise.org

Located at: Robert Morris University (Donna Fetterman, Director)
fetterman@rmu.edu

Eligibility: Youth ages 0-21 in Pittsburgh Region.

RMU site describes program as follows:

“RMU partners with America's Promise, a national youth development and advocacy organization founded in 1997 by retired Gen. Colin Powell, to advocate for and facilitate the delivery of the Five Promises (caring adults, safe places, a healthy start, effective education, service opportunities) to youth ages 0 to 21 throughout the Pittsburgh region.”

Services: Provides many different services for youth including ongoing relationships with caring adults who offer mentoring and tutoring services, safe places with activities during non-school hours, job-skills education, and community services opportunities. Further, RMU site describes services offered as Pre-School Literacy, Tutoring & Mentoring Youth, Annual Youth Summit for high school students, Campus Visits, and Advocacy.

THE ART INSTITUTE OF PITTSBURGH

1-800-275-2470

www.artinstitutes.edu/pittsburgh

Services: Bachelors degree program in various mediums.

BLOOMFIELD-GARFIELD CORPORATION

412-441-6950

5129 Penn Avenue 15224

Pgh, PA

www.bloomfield-garfield.org

information@bloomfield-garfield.org

Services: In-school youth receive training in health related skills. Includes: work experience in the health care field, classroom activities and tutoring. Out-of-school youth receive training in health and or banking related jobs through work experience in the healthcare or banking fields, classroom activities and tutoring.

Eligibility: Based on requirements of Workforce Investment Act. Call for details.

BIDWELL TRAINING CENTER

412-323-4000

www.bidwell-training.org

Services: Offers diploma programs in culinary arts, Health Unit Coordinator, Horticulture Technology, Medical Claims Processor, Medical Coder, Office Technology and Pharmacy Technician.

CAREERLINK

Services: Has offices throughout the state. Their mission is to help individuals train for and obtain employment. They provide job search skills and employment related training at their regional offices. They offer an internet-based job search site that connects individuals with many jobs in their region at www.pacareerlink.state.pa.us.

Locations:

Allegheny East 2040 Ardmore Blvd. Pgh, PA 15221 412-436-2225 csrdoch@dli.state.pa.us	Allegheny West 1950 Park Manor Pgh, PA 15205 412-809-3500 shildreth@dhs.county.allegheny.pa.us	CCAC Allegheny Campus 808 Ridge Ave. Pgh, PA 15212 412-237-2545
CCAC Boyce Campus 595 Beaty Rd. Monroeville, PA 15146 724-325-6771	CCAC North Campus 8707 Perry Highway Pgh, PA 15237 412-369-3631	CCAC South Campus 1705 Clairton Rd West Mifflin, PA 15122 412-469-6214
Forbes Road Career and Technological Center 607 Beatty Road Monroeville, PA 15146 412-373-8100	Goodwill Industries of Pittsburgh 2600 East Carson St. Pgh, PA 15203 412-390-2327 Jennifer.bosack@goodwillspa.org	Downtown Office 425 6 th Ave. 22 nd Floor Regional Enterprise Tower Pgh, PA 15219 412-552-7100
West Pittsburgh Partnership 37 Wabash Ave. Pgh, PA 15220 412-922-2740	Career Development Center 5743 Bartlett St. Pgh, PA 15217 412-422-5627	

YOUTHLINK

412-390-2441

Youthlinkpittsburgh.com

(affiliate of Goodwill CareerLink Community Center)

Services: Collaboration of South Pittsburgh Service Providers and the CareerLink system. Help includes: resumes, interview prep, job search, summer employment, education options, planning for the future, youth council.

DUQUESNE SCHOOL OF NURSING, HEALTH CARE CAREER INTERNSHIPS

412-396-5204

www.duq.edu

Services: Offers work experience, self-esteem building, academic support, and career education for students who are interested in pursuing careers in nursing and other healthcare fields.

Eligibility: For economically disadvantaged in-school youth in Wilkinsburg, Clairton, Duquesne, Woodland Hills, and other surrounding school districts.

GARFIELD JUBILEE ASSOCIATION

5138 Penn Ave.

Pgh, PA

412-665-5204

www.garfieldjubilee.org

Services: Provides business technology instruction to youth ages 18-21 in Microsoft Office Software, into to computers, internet and email, general office procedures, and more.

SARAH HEINZ HOUSE

One Heinz St.
Pgh, PA 15212
412-231-2377

www.sarahheinzhouse.org

Services: Provides various activities and after school tutoring.

**HILL HOUSE FAMILY &
WORK FORCE DEVELOPMENT**

1835 Centre Avenue
Pittsburgh, PA 15219
Phone: 412-392-4400
412-273-4604 (Braddock Out of School Youth Program)
412-892-6471 (Youth Services Program)

www.hillhouse.org/familyworkforce.php

Services: Available to those 16 and older, this program provides support and experiences related to career assessment and goal planning, job readiness/job search training, and other coaching /counseling.

HOSANNA HOUSE “A PLACE CALLED HOPE”

412-243-7711

www.hosannahouse.org

Services: Offers various activities, academic tutoring, career exploration, job readiness and life skills training. Will provide training to out-of-school youth to attain work readiness skills, work experience, career exploration, computer training, and leadership development.

Eligibility: For East Hills and Homewood residents.

INROADS/Pittsburgh, Inc.

(412) 562-9668
938 Penn Avenue, Ste. 703
Pittsburgh PA 15222

www.inroads.org

Program: INROADS/Pittsburgh-Erie

Services: Free to recipients. Develops and places talented college-bound and college-enrolled minority students in internship opportunities in business and industry. A college and alumni program included as well. To schedule having a public speaker or receive a newsletter, please contact Christine Chapman at 412-562-9668, extension 517.

8:30am-5:00pm, weekdays. After school, ages 17 and over; college-bound and college

JOB CORPS

1-800-473-5837
412-441-8700

www.pittsburgh.jobcorp.govv/home.aspx

Services: Provides youth, ages 16-24, the opportunity for educational advancement and vocational training. Provides youth with the training they need to obtain long-term employment and to advance their education. Free to all participants. Provides a monthly living allowance that increases based on the length of time that the participants remain in the program. Offers both residential and non-residential programs. Offers a GED program, a partnership with CCAC and a variety of vocational training programs, including: business office technologies, culinary arts,

health occupations, pre-college, network systems, facility maintenance, and many others. Through their partnership with CCAC, Job Corps provides students with an associate's degree (based on course availability).

PENNSYLVANIA CULINARY INSTITUTE

1-800-432-2433

www.pCi.edu

Description: Offers a range of culinary programs.

PITTSBURGH TECHNICAL INSTITUTE

1-800-784-9675

www.pti.edu

Description: Offers a variety of courses and assistance with housing.

THREE RIVERS EMPLOYMENT SERVICES/STRIVE

412-323-0100

100 Preble Avenue # 2

Pgh, PA 15233

Services: Non-traditional job training, placement and retention for youth, ages 16 and up, high school drop outs and single parents on TANF.

TOMORROW'S FUTURE, INC.

201 Wood Street

Pittsburgh PA 15222

Program: Tomorrow's Future

Services: This free six week program provides mentoring opportunities and relationships, workshops and field trips, scholarships and assists young adults in developing the necessary skills for gaining employment or becoming entrepreneurs.

Tuesday 5 PM - 8 PM; APR-JUN

URBAN LEAGUE

412-277-4164 (out of school youth)

412-469-0484 (Duquesne Community Mobilization)

Employmentcenter.ulpgh.org

222 Grant Ave.

Duquesne, PA 15110

Services: Provides out-of-school youth, ages 19-21, with basic computer instruction, life skills instruction, literacy, mentoring and case management services. Training leads to career in specialized technology or welding through the Manufacturing 2000 advanced training program. Duquesne Community Mobilization Project offers job training and personal development for youth to secure economic self-reliance.

URBAN YOUTH ACTION

333 Forbes Ave.

Pgh, PA 15222

412-391-7807

Services: Youth development, education, and career readiness program for high school students with work site employment.

THE WESTERN PENNSYLVANIA SCHOOL OF NURSING

412-578-5538

www.wpahs.org/education

Description: Offers 22 month program in the field of nursing.

UPMC ST. MARGARET'S SCHOOL OF NURSING

412-784-4980

www.stmargaret.upmc

Description: Offers UPMC full tuition loan program in return for a two-year commitment to work for UPMC.

YOUTHBUILD

412-824-2444

www.youthbuild.org

Services: National nonprofit organization with two local sites. Offers unemployed and uneducated youth ages 16-24 the opportunity to work towards their GED or high school diploma while learning job skills by building affordable housing for homeless and low-income individuals in their communities.

Locations: Homewood/Brushton and East Hills

YOUTHWORKS

412-281-6629

www.youthworksinc.org

Services: Offers youth between the ages of 16 and 25 year-round career development training, job shadowing, career exploration workshops, site tours, summer internships, year round internships, education referrals, training referrals, and other employment assistance.

EMPLOYMENT: JOB PLACEMENT PROGRAMS FOR YOUTH WITH SPECIAL NEEDS

PA CONNECTING COMMUNITIES

412-784-1470

600 Clay St.

Pgh, PA 15215

www.paconnectingcommunities.org

Services: To empower people with disabilities with information and opportunities to improve their quality of life by developing skills needed to integrate them into their community.

AHEDD

900 Sarah Street #202

Pittsburgh, PA 15203

412-381-2302

866-302-4333

www.ahedd.org

Services: Work incentive and benefits counseling for persons receiving SSDI or SSI.

PARTNERS FOR QUALITY

412-771-1596, EXT. 11

www.pfq.org

Services: The training and outsourcing center provides work-related training and employment opportunities based on each individual's skill and physical capabilities.

FAMILY SERVICES OF WESTERN PA COMMUNITY EMPLOYMENT CENTER

Northco Vocational Training Center/Adult Developmental Training Center

104 Beta Dr.

Pgh, PA 15238-2932

412-447-0009

www.fswp.org

Services: The school to work transition program provides work and learning opportunities for students with special needs. The goal is to obtain competitive community employment positions for all participants.

GOODWILL WISH PROGRAM

412-390-2240

www.goodwillpitt.com

Services: Assists adults with disabilities with case management, literacy, life skills, job readiness, placement, and retention.

LIFE'S WORK OF WESTERN PA

412-471-2600

www.lifeswork.org

Services: Helps individuals with disabilities and various barriers to employment to achieve productive employment.

**MERCY HOSPITAL CHILD DEVELOPMENT CENTER
TEACHER'S AIDE PROGRAM**

1400 Locust St.

Pgh, PA

412-232-5578

www.mercylink.org

Services: Provides training to persons with developmental disabilities to work as teacher's aides in child care centers and pre-schools.

OFFICE OF VOCATIONAL REHABILITATION

531 Penn Ave.

Pgh, PA 15222

412-392-4950

www.dli.state.pa.us

Services: Provide assistance with obtaining and maintaining employment to individuals with disabilities.

TRANSITIONAL SERVICES, INC.

412-461-1322

www.transitionalservices.org

Services: Transitions consumers with mental retardation into the community. They provide residential support and services to individuals in Allegheny County. You need to be referred by another system professional, such as an intensive care case manager or hospital social worker. You must be 18 years old.

UNION APPRENTICESHIP PROGRAMS

More information on any of the apprenticeships described below can be found at www.Apprentice.org.

Services: Offer a paid training in a number of skilled labor fields. Contact each program directly for more information.

Eligibility: For all programs, participants must have a high school diploma or GED and be lawfully permitted to work in the US. Individual programs have different eligibility requirements.

Locations:

ORGANIZATIONS & CONTACTS	ADDRESS AND PHONE NUMBER	PROGRAM SPECIFIC INFORMATION
Carpenters J.A.T.C. of Western PA	222 Third St. Neville Island, PA 15225 412-262-1830	4 year apprenticeship, 144 hours of related classroom and shop instruction per year. Journeyman certificate upon completion of program.
Cement Mason's Union Local 526	A.J. Furlan Bldg. 206 California Ave. Pgh, PA 15212 412-761-6310	3 Years of on-the-job training with related classroom instruction.
Insulators and Asbestos Workers Local 2 JAC William P. Birmingham, Training Director	1057 Moon-Clinton Rd. P.O. Box 0 Clinton, PA 15026 724-695-3902	
Iron Workers Local 3 Frank Long, Coordinator iwjac@aol.com	2315 Liberty Ave. Pgh, PA 15222 412-471-4535	4 years of on the job training. Related classroom instruction.
Laborers Michael A. Laquatra, Apprenticeship Coordinator	Western PA Laborers' Education and Training Fund 317 Deer Creek Rd. Saxonburg, PA 16056	4000 Hours of on-the-job training and 288 hours of related classroom instruction.
Operating Engineers Steve Columbus, Apprenticeship Administrator	Western PA Operating Engineers JATC RD # 3Box 185 New Alexandria, PA 15670	4 years on-the-job training, minimum of 4000 hours. 5-7 weeks each year of classroom instruction and training site time. Wages negotiable based on class of machine being operated.
Electrical JATC	5 Hot Metal St, Suite 100 Pgh, PA 15203-2356 412-432-1145	Various programs have different requirements.
Plasterers Local 31 Daniel E. Stephan, Coordinator Local31@gateway.net	O.P & C. M.I.A Plasters Local Union 31 1900 Nadrews St. Munhall, PA 15120 412-464-2851	Minimum of 4 years of 4000 hours. Must complete 2 years of related coursework as set by apprenticeship committee. Must complete 4 years hands-on course at the Plasterer's Training Center.

Roofers Thomas Hayden, Training Coordinator	Roofers J.A.C. PO Box 9314 Pgh, PA 15225 412-732-9720	4 years on-the-job training, related classroom instruction, examination required at conclusion of apprenticeship.
Sheet Metal Workers Paul Beehner, Coordinator of Apprentice Training	Sheet Metal Workers Local Union 1412 J.A.C. 1200 Gulf Lab Rd. Pgh, PA 15238 412-828-1386	5 year on-the-job training. 160 hours of classroom training in each of first 4 years, 123 hours in 5 th year. Pay increases every 6 months, health insurance at no charge.
Steamfitters Local 449 Tom Walsh, Training Coordinator	Pipefitters’ Joint Apprenticeship Program c/o Steamfitters LU 449 1459 Woodruff St. Pgh, PA 15220	5 years of on-the-job training, related classroom instruction.

INTERNSHIPS

INROADS/Pittsburgh, Inc. (provider)

INROADS/Pittsburgh-Erie (name of program)

Services: Develops and places talented, college-bound and college-enrolled minority students in internship opportunities in business and industry. A college and alumni program included.

Eligibility: 17 and older; college bound or college enrolled minority students.

NEED Workforce Diversity Internship Program

Warner Center

332 Fifth Avenue

Pittsburgh, PA 15222

412-566-2760

www.needld.org/index.php

Services: Strategic partnerships with local companies to ensure internship opportunities for students. Available to college students in NEED scholarship/grant program; must have a 3.0 GPA or better.

Regional Internship Center of SWPA (part of CORO) RIC

33 Terminal Way

Suite 429A

Pittsburgh, PA 15219

(412) 258-2688

<http://www.ric-swpa.org/>

Services: Brokers connections between internship seekers and employers in region. Also provides summer social programming for interns. This program is available to post-secondary students.

STUDENT CONSERVATION ASSOCIATION- Pittsburgh

239 4th Ave

Pittsburgh, PA 15222-1706

(412) 325-1851

www.thesca.org

Services: Conservation Leadership Corps, engaging local high school students in environmental education, conservation service in local parks, and green jobs training. Available to high school and college students (internship program appears geared to college students). Detailed information about applying for internships is available on their website.

MILITARY RECRUITING

AIRFORCE RECRUITING STATION

1-800-423-USAF

412-395-5837

www.airforce.com

1000 Liberty Ave. Suite 1719A

Pgh, PA 15222-4004

ARMY RECRUITING STATION

1-800-USA-ARMY

www.goarmy.com

1000 Liberty Ave.

Pgh, PA 15222-4197

MARINE CORPS RECRUITING STATION

1-800-MARINES

www.marines.com

1000 Liberty Ave.

Pgh, PA 15222-4004

NAVY RECRUITING STATION

1-800-USA-NAVY

412-395-6824

www.navy.com

1000 Liberty Ave. Suite 2016

Pgh, PA 15222-4006

NATIONAL GUARD

1-800-GO-GUARD

ALTERNATIVES TO TRADITIONAL HIGH SCHOOL

CAREER CONNECTIONS CHARTER SCHOOL

412-682-1816

www.ccchs.net

Services: Provides an alternative to high school by integrating learning and working.

CITY HIGH CHARTER SCHOOL

717 Liberty Ave Suite 900

Pgh, PA 15222

412-690-2489

www.cityhigh.org

Services: To prepare men and women in academics, technology, personally, and socially for post secondary education and/or employment in technology related fields.

CCAC BOYCE CAMPUS MIDDLE COLLEGE

724-325-6609

www.ccac.edu

Services: Boyce Campus Middle College provides non-traditional secondary education for students in sponsoring school districts.

Eligibility: Must be a student of Gateway, Penn Hills, Plum, or Woodland Hills. Applications are available through your guidance counselor's office.

COMMUNITIES IN SCHOOLS

541 Clairton Blvd

Pgh, PA 15236

412-661-8751 (east)

412-655-7100 (south)

www.pittsburgh.cis-pa.org

Services: Offers high school dropouts a second chance at obtaining a high school diploma. Also offers work readiness training, computer certification, personal development, and employment counseling.

PHASE 4 LEARNING CENTER

3075 Clairton Rd. Suite 930

Pgh, PA 15123

412-650-9004

www.phase4learningcenter.org

Services: Serves out of school youth who wish to receive their high school diploma and develop employment skills. Also offers an alternative to traditional education for children struggling in their home school districts. Computer-based curriculum is taught with a low teacher to student ratio.

Eligibility: Drop-out retrieval program takes referrals from specific school districts. Contact your guidance counselor if you are interested.

PA LEARNERS ONLINE

475 E. Waterfront Dr.

Pgh, PA 15120

412-394-5733

www.aiu3.org

Services: Regional Cyber School students participate in their class studies on the internet and receive a diploma from their home school district when their studies are complete.

Eligibility: Must be a student in one of the following districts: Allegheny Valley, Baldwin Whitehall, Bethel Park, Chartiers Valley, Deer Lakes, Moon Area, Shaler Area, South Allegheny, West Allegheny, or Woodland Hills.

HILL HOUSE CITY OUT OF SCHOOL YOUTH PROGRAM

412-392-4453

www.hillhouse.org

Services: Serves 17-21 year old out-of-school young adults from Pittsburgh's low income communities who have not completed high school or have a diploma but still need academic remediation and/or work maturity skills, and are unemployed or underemployed. All services are free to those who qualify. This program offers intensive case management services, realistic assessment and monitoring of workforce skills, classroom instruction and individual tutoring, volunteer opportunities, career and training exploration, job placement and long term follow up.

GED AND ADULT BASIC EDUCATION PROGRAMS

AIU EVENSTART FAMILY CENTER

Central Office: 475 E. Waterfront Drive
Homestead, PA 15120
Main #412-394-5700
Or 412-461-3606 or 412-394-5712 (supervisor's number)
www.aiu3.net

Services: Provides literacy training and GED preparation to parents with children less than 8 years of age. The program incorporates adult education, early childhood education, parenting education, and parent child together time.

Eligibility: Free to qualifying families. Adult in program must be parent of a child below age 8.

ALLE-KISKI LEARNING CENTER

1711 5th Avenue
Arnold, PA 15068
724-335-0707
www.akvalley.com/aklc

Services: Provides instruction in GED preparation, literacy training, reading and math brush-up. Also has a family literacy component.

Eligibility: This program is only available to students in the Alli-Kiski region and is free to all participants.

BIDWELL TRAINING CENTER

412-323-4000
www.bidwell-training.com

Services: Literacy, adult basic education and GED preparation are offered at this vocational training school.

CARLOW COLLEGE COMMUNITY EDUCATION

412-578-6682
www.carlow.edu

Services: Offers reading and math assessments, individual adult tutoring for remedial reading and math, GED preparation and pre-testing.

CCAC DOWNTOWN CAMPUS

625 Stanwix Street Pgh. Pa.
www.ccac.edu

Services: Free GED preparation classes offered. Registration is required.

COMMUNITY EMPOWERMENT ASSOCIATION

400 N. Lexington Avenue, Building 500
Pittsburgh, PA 15208
412-371-3689
www.ceapittsburgh.org

Services: Provides GED preparation and job readiness training to out-of-school youth from Wilksburg, Clairton, Duquesne, Braddock, Rankin, and surrounding areas.

GOODWILL LITERACY INITIATIVE

412-390-2214

www.goodwillpitt.org

Services: Basic literacy training, reading and math brush-up, and GED preparation classes are available free of charge.

GREATER PITTSBURGH LITERACY COUNCIL

100 Sheridan Sq. 4th Floor

Pgh, PA 15206

412-661-7323

www.gplc.org

Services: Offers one-on-one and small group tutoring to students throughout Allegheny County. Volunteer tutors meet with students for a few hours a week in a public place to study basic literacy skills, math brush-up and GED preparation. All tutoring is free of charge.

FORBES ROAD CAREER AND TECHNOLOGY CENTER

412-373-8100

www.forbesroad.com

Services: Offers day and evening classes in GED preparation and basic literacy skills.

HILL HOUSE ASSOCIATION

1835 Centre Ave.

Pgh, PA 15219

412-392-6471

www.hillhouse.org

Services: Provides City of Pittsburgh residents with classes that help them prepare for their GED and for employment. Services are available for free.

GED TESTING SITES

There are funds available to help you cover the costs of these fees. Inform your caseworker and lawyer that you plan on taking the GED to ask for assistance in paying the costs. Try to give your caseworker as much notice as possible so that they are able to access these funds. Look on WWW.INDEPENDENTLIVINGPA.ORG for more information.

COMMUNITY COLLEGE OF ALLEGHENY COUNTY, SOUTH CAMPUS

412-469-6258

www.ccac.edu

Open to all Allegheny County residents. The fee is \$60.

COMMUNITY COLLEGE OF ALLEGHENY COUNTY TESTING CENTER

412-394-6989

Testing center located in downtown Pittsburgh, open to all Allegheny County residents. The fee is \$60.

FORBES ROAD CAREER AND TECHNOLOGY CENTER

412-373-8100 EXT. 223

Located in Monroeville, PA

Call to register for test. The fee is \$60.

NOTE: CCAC will provide any person who takes and passes their GED with a free 3-credit course at any of their campuses within 90 days of passing their GED test.

IF YOU ARE OVER 18 REMEMBER TO BRING THE FOLLOWING DOCUMENTS:

- A Driver's license or state ID
- Proof of residency
- Fee payment of \$60.

LOCAL UNIVERSITIES AND COLLEGES

CARLOW UNIVERSITY

3333 Fifth Ave.

Pgh, PA 15213

412-578-6059

www.carlow.edu

Description: Private 4-year Catholic liberal arts college.

COMMUNITY COLLEGE OF ALLEGHENY COUNTY

808 Ridge Ave.

Pgh, PA 15212

www.ccac.edu

Description: An open admission college; no entrance exam required. There are four locations.

CHATHAM UNIVERSITY

Woodland Road

Pgh, PA 15232

www.chatham.edu

Description: Private 4-year university and they offer weekend courses. Additional services include Chatham U. Career Services. In this program students are matched with professional women from different fields to explore career paths; shadowing mentoring, informational interviews and informal writing. Available to Chatham College students during the academic term.

DUQUESNE UNIVERSITY

600 Forbes Ave.

Pgh, PA 15282

1-800-456-0590

www.duq.edu

Description: 4-year Catholic university.

UNIVERSITY OF PITTSBURGH

4227 Fifth Ave.

Pgh, PA 15260

412-624-7488

www.pitt.edu

Description: State related university. There are many different programs offered such as the University Career Services Programs which offers mentorship, per the Mentoring Partnership website.

Services: UPitt FOCUS (Facilitating Opportunity and Climate for Underrepresented Students. Also FOCUS peer mentoring program (upperclassmen to first-years) to help students transition from high school to college successfully.

CARNEGIE MELLON UNIVERSITY

5000 Forbes Ave.

Pgh, PA 15213

www.cmu.edu

Description: Private university that is known for its sophisticated technology. Additional services include CMU – Community Literacy & Intercultural Center. Here CMU college mentors

ad CLC help teens develop skills in intercultural collaboration, problem solving and writing. Available to high school students and college students during the academic term.

POINT PARK UNIVERSITY

201 Wood St.
Pgh, PA 15222
www.pointpark.edu

Description: Independent 4-year liberal arts college. They offer both full time and part time enrollment.

ROBERT MORRIS UNIVERSITY

718 Fifth Ave.
Pgh, PA 15219
www.rmu.edu

Description: Independent school combines liberal arts with professional programs. School of Adult Continuing Education has evening, weekend, and online courses.

PENN STATE UNIVERSITY MCKEESPORT

4000 University Drive
McKeesport, PA 15132
412-675-9010
www.mk.psu.edu

Description: State related Agriculture College with many campuses throughout the state.

LAROCHE COLLEGE

9000 Babcock Blvd.
Pgh, PA 15237
www.laroche.edu

Description: 4-year college.

EQUAL OPPORTUNITY CENTERS OF SOUTHWESTERN PA AT PENN STATE

Central office: 1-800-362-7972
Penn State McKeesport: 412-675-9078
Penn State Fayette Center: 724-434-1272
Penn State Beaver: 724-773-3768

Hours of Operation: Monday-Friday 8:00a.m.-5:00p.m.

Description: They provide admission assistance, financial aid assistance, career counseling, and other services.

REMEMBER TO REVIEW THE KNOW YOUR RIGHTS MANUAL TO LEARN ABOUT FINANCIAL AID AND SCHOLARSHIPS.

ACADEMIC SUPPORT SERVICES

CCAC PPSI

(Pittsburgh Promise Scholars Initiative)

Services: First-year experience program designed to help PP students at CCAC successfully complete Associates Degree. This program is available to Pittsburgh Promise scholarship recipients matriculating at CCAC.

NEED Workforce Diversity Internship Program

Warner Center

332 Fifth Avenue

Pittsburgh, PA 15222

412-566-2760

www.needld.org/index.php

Mission: To help African American high school students pursue educational opportunities and options, primarily through assistance in finding scholarships and grants.

URBAN LEAGUE:

Educational Counseling

Post-Secondary Preparation

Program: College Success 101

610 Wood Street

Pittsburgh, PA 15222

412-227-4802

Mission: To help make the transition into a postsecondary institution a positive experience for the parent and the student. The program facilitates relationships with institutions of higher learning and prospective students. This program is designed for African American and underserved students.

AMERICA'S PROMISE

At Robert Morris University

www.robert-morris.edu

Mission: To advocate and facilitate "five promises" to youth between the ages of 0 and 21 years, focus on at-risk: caring adults, safe places, a healthy start, effective education and service opportunities. This program is available to 14-21 year olds.

MENTORING PROGRAMS

Please visit www.mentoringpittsburgh.org for a complete description and links to the following Mentor Programs

ASPIRE FOUNDATION

225 North Shore Drive, Pittsburgh, PA 15212

aspireprogram.org

Services: They have a two-part component that offers many mentoring and scholarships. Participation in this program is by selection (completed application). Also parental involvement is requested as well for this program.

Embark! DHS ILI

Contact: JoAnn Hanna @ 412-350-7153

Services: Adult role model/advice on life, academics, careers, healthy living; several hours/month time commitment.

LAMP (Learning Assistance and Mentoring Partnerships)

Family Guidance, Inc.

307 Duff Road

Sewickley, Pennsylvania 15143

412-741-8550

www.familyguidance.net/programs

Services: The primary goal of LAMP is to mentor the children who are most at-risk to become involved in gang-related activities before they are drawn into that lifestyle.

NEED (Negro Educational Emergency Drive)

African American Males Mentoring

Warner Centre

332 Fifth Avenue

First Floor

Pittsburgh, PA 15222

412-566-2760

<http://needld.org/contactus.php>

Mission: NEED's vision is to unlock the power of education by helping underserved youth meet their highest potential and enhance their quality of life through education, thereby strengthening the regional economy. Site-based from 4 high schools, 2 community centers (100 Black Men; Small Step); Also offers scholarships.

PITTSBURGH PROJECT

412-321-1678

www.pittsburghproject.org

Services: Offers programs in computers, youth development, homeowner services and much more.

DUQUESNE UNIVERSITY CLAAAY PROGRAM

412-396-1676

www.duq.edu

Services: Supports clients pursuing and achieving individual career mentoring, tutoring, and related programming.

Eligibility: Participating School Districts: Pittsburgh Public, McKeesport Area High School, Aliquippa High School, Beaver Falls High School, Rochester Area and Ambridge Area.

BLACK MEN RISING

1821 Brighton Road

Pittsburgh, PA 15212

412-321-0526

Services: They provide a variety of services to African-American males. Mentoring is conducted via e-mentoring.

BOYS AND GIRLS CLUB

4600 Butler St

Pgh, PA

412-682-4013

www.bgcb.org

Services: They provide tutoring, computer training, homework help, sports, internships as well as mentoring.

Locations: Various locations; please call the main number for your area branch.

PENN HILLS SCHOOL DISTRICT

412-793-7000

www.phsd.k12.pa.us

Services: Variety of mentoring and tutoring services for students.

FAMILY GUIDANCE, Inc.

307 Duff Rd.

Sewickley, PA 15143

412-741-8550

www.familyguidance.net

Services: A variety of programs for urban youth, including mentors.

PITTSBURGH LEADERSHIP FOUNDATION

101 Ross St.

Pgh, PA 15219

412-434-8770

www.plf.org

Services: Mentoring.

YOUTH ENRICHMENT SERVICES

5877 Commerce Street

Pittsburgh, PA 15206

412-661-7834

www.youthenrichmentservices.org

Services: They offer three components of mentoring, after school tutoring, troubled youth counseling and a rehabilitation component.

YWCA FLAME PROGRAM

412-391-5100

305 Wood Street

Pittsburgh PA 15222

www.ywcapgh.org

Services: Mentoring

URBAN YOUTH ACTION

Warner Centre

333 Forbes Avenue, 1st Floor

Pittsburgh PA 15222

412-391-7807

www.urbandyouthaction.org

Services: Encourages minority business ownership, supplies life skills information, provides work experience and career exposure through internship placements, build mentor relationships for students with specific career goals with professionals working in those career fields and provides information regarding post-high school education.

URBAN YOUTH ACTION

412-391-7807

Services: Offers an after school youth education and development program to provide information to youth about employment and post-secondary schooling opportunities. They offer outreach and school-based programs.

Eligibility: Pittsburgh and Allegheny county residents ages 13-19 (in grades 9-12); applications accepted throughout the year.

CENTER OF LIFE

161 Hazelwood Dr.

Pgh, PA 15207

412-521-3468

www.centeroflife.net

Services: Pair youth with business leaders as mentors.

NORTH HILLS YOUTH MINISTRY

802 Mcknight Park Dr.

Pgh, PA 15237

412-366-1300

www.nhymcc.org

Services: Mentoring and various other programs.

EVERYCHILD

6401 Penn Ave. Suite 300

Pgh, PA 15206

412-665-0600

www.everychildinc.org

Services: Mentoring program for children with incarcerated parents.

AMERICA'S PROMISE AT ROBERT MORRIS UNIVERSITY

412-269-3674

www.americaspromise.org

Services: Provides many different services for youth including ongoing relationships with caring adults who offer mentoring, tutoring services, safe places with activities during non-school hours, job-skills education and community service opportunities.

BEST BUDDIES

226 Paul St.

Pgh, PA 15211

412-432-5913

www.bestbuddies.org

Services: Mentoring and friendship opportunities for individuals with intellectual disabilities.

CENTER FOR FAMILY EXCELLENCE (MALE COALITION)

409 Dinwiddie Street

Pittsburgh, PA 15219

412-232-0322

www.cffe.org

Services: Works with teenage, young adult and adult males to address issues that hinder their personal development and that separate them from their families. Helps clients deal with daily challenges including job readiness, sexual responsibility, substance abuse, parenting, adult authority and family maintenance. Mentors meet individually and in groups with clients.

HOSANNA HOUSE

SEE TEEN PARENT SECTION

BIG BROTHERS/BIG SISTERS

5989 Penn Circle S.

Pgh, PA 15206

412-363-6100

www.bbbspittsburgh.org

Services: The program makes positive differences in the lives of children by providing one to one mentoring programs and related services that help youth discover their highest potential and grow to become responsible adults leading productive and rewarding lives.

FAMILY PLANNING AND SEXUAL HEALTH CENTERS

ADAGIO HEALTH

Formerly FAMILY HEALTH COUNCIL

412-288-2130

www.adagiohealth.org

Services: Provides gynecological care and family planning services to women and families. Offers complete pre-natal care from conception to delivery. Offers STD testing and cancer screenings.

Locations:

<p>Family Adoption Center 960 Penn Avenue, Suite 600 Pittsburgh PA 15222 (412) 288-2130</p>	<p>Adagio Health East Liberty 21.1 North Whitfield Street, Suite 850 Pittsburgh PA 15206 (412)661-2900</p>	<p>Adagio Health McKees Rocks 607 Chartiers Avenue McKees Rocks P.A 15136 (412)771-8794</p>
<p>Adagio Health Natrona Heights 2418 Freeport Road Natrona Heights PA 15065 (724) 224-1530, (724) 224-1538</p>	<p>Adagio Health Pittsburgh (Downtown) Suite 1000 Kossman Building Forbes and Stanwix Pittsburgh PA 15222 (412) 288-2140</p>	<p>Healthy Start House 400 West Grant Street Duquesne PA .15110 (412) 466-1191.</p>
<p>Allegheny General Hospital, LifeStages Century III Office 2027 Lebanon Church Road West Mifflin PA 15122 (412) 359-3355</p>	<p>Allegheny General Hospital 320 East North Avenue 6th Floor, South Tower Pittsburgh PA 15212 (412) 359-3051</p>	<p>Alma Illery Medical Center Primary Care Health Services 7227 Hamilton Avenue Pittsburgh PA 15208 (412) 244-4700</p>
<p>Bloomfield-Garfield Family Health Center UPMC St. Margaret's 5321 Penn Avenue Pittsburgh PA 15224 (412) 361-7562</p>	<p>Braddock Family Health Center Primary Care Health Services 404 Braddock Avenue Braddock P.A 15104 (412) 271-5022</p>	<p>Children's Hospital Adolescent Clinic One Children's Place Pittsburgh PA. 15213 (412) 692-6677</p>
<p>Children's Family Care Connections Center 400 Holland Avenue Braddock PA 15104 (412) 271-8355</p>	<p>Duquesne Family Health Center Primary Care Health Services 2 Duquesne Plaza Duquesne PA 15110 (412) 466-6300</p>	<p>East End Community Health Center Primary Care Health Services 1 17 North Negley Avenue Pittsburgh PA 15206 (412) 404-4000</p>
<p>Hazelwood Family Health Center Primary Care Health Services 4918 Second Avenue Pittsburgh PA 15207 (412) 422-9520</p>	<p>Latterman Clinic University of Pittsburgh Medical Center 2347 Fifth Avenue McKeesport PA 15132 (412) 673-5504</p>	<p>Lawrenceville Family Health Center UPMC St. Margaret's 3937 Butler Street Pittsburgh PA 15201. (412) 622-7343</p>
<p>Magee, Bethlehem Haven 905 Watson Street</p>	<p>Magee, Clairton 559 Miller Avenue</p>	<p>Magee, Mt. Oliver Roesch-Taylor Building, 7th</p>

Pittsburgh PA 15219 (412) 391-1348	Clairton PA 15025 (412) 233-7021	Floor 2100 Jane Street Pittsburgh PA 1.5203 (412) 488-2690
Magee, Wilkinsburg 720 Penn Avenue Wilkinsburg PA .15221. (412) 731-3091	Magee Womancare, Monroeville Corp. .1 Office Park, Building 2, Suite 220 4075 Monroeville Boulevard Monroeville :PA 15146 (412)64.1.-6722	Magee-Women's Hospital 300 Halket Street Pittsburgh PA 1.521.3 (412) 641-4455
Matilda Theiss Health Center 373 Burrows Street Pittsburgh PA 15213 (412) 383-1.550	Mercy Hospital 1400 Locust Street Pittsburgh PA 15219 (412) 232-8227	Metro Family Practice 901-B West Street Pittsburgh PA 15221 (412) 247-2310
Steel Valley Health Center Primary Care Health Services 208 East 8th Avenue Homestead PA 15120 (412) 461-3863	West Penn Hospital 4815 Liberty Avenue Mellon Pavilion 4315 Pittsburgh PA 15224 (412) 578-5840	Women's Health Options Network Patrick Thornton, Certified Nurse Midwife 1201 South Braddock Avenue, Suite 3 Pittsburgh :PA 15218 (412) 247-5717

If you are under 18 and are in need of an abortion without parental consent, contact Juvenile Court intake at 412-350-0200 to schedule a Judicial Bypass Hearing.

ALLEGHENY REPRODUCTIVE HEALTH CENTER

200 N. Highland Avenue
Pittsburgh, PA 15206
1-800-221-3988 or 412-661-8811

ALLEGHENY COUNTY HEALTH DEPARTMENT

Maternal and Child Health

907 West St.
Pgh, PA 15221
412-247-7950

www.achd.net

Services: Educate new mothers.

GUY MILLER MINISTRIES, INC.

2100 Versailles Avenue
McKeesport, PA 15132
412-673-7130

Services: Provides transportation to medical appointments, financial assistance, clothing and furniture to pregnant women.

WOMEN'S LAW PROJECT

425 Sixth Avenue, #1860
Pittsburgh, PA 15219
412-221-0301

To find out more information and obtain a Young Women's Guide to abortion in Pennsylvania.

www.womenslawproject.org

BIRTHRIGHT OF PITTSBURGH

201 S. Craig Street
Pittsburgh PA 15213
412-621-1988, 1-800-550-4900

www.birthrightofpittsburgh.org

Services: Confidential crisis counseling for pregnant women, free pregnancy testing, support, information on alternatives to abortion and help with obtaining baby clothes.

ROSALIA CENTER**PITTSBURGH CATHOLIC CHARITIES**

624 Clyde St.
Pgh, PA 15213
412-682-4410

www.ccpgh.org

Services: Exists to care for women facing an unexpected pregnancy. Offers a home-like setting for women while they are pregnant and following the birth of their child. An on-site high school provides opportunities for young mothers to study and graduate while offering nursery care for infants and special classes and parenting training for both the mother and father. The center also offers free pregnancy testing, counseling for families, health-related casework services and employment counseling.

GENESIS OF PITTSBURGH

141 N. Fremont St.
Bellevue, PA 15202
412-766-4934
412-761-5505 Crisis Hotline

www.genesispg.org

Services: Provides a range of services for those facing an unplanned pregnancy. Genesis house offers a home-like setting for pregnant women in need of shelter. Offers individual and group counseling for residents and non-residents. Offers educational classes in prenatal care, physical fitness, childcare and parenting. The Genesis community centers serve as a distribution point for maternity and baby clothing, formula, baby food, cribs and baby equipment. These items are provided free of charge as available.

HEALTHY START HOUSE

400 W. Grant Ave.
Duquesne, PA 15110
412-466-1191

Services: Bridge housing for up to 18 months for pregnant women and mothers of up to 4 young children (10 years old or younger) who are homeless or at risk of homelessness. Education and support programs for women who are pregnant, mothers of young children, their partners and families.

TRAVELERS AID

103 Smithfield St.
Pgh, PA 15222
Mobile Moms 412-281-5474
Trips for Tots 412-281-5474
www.travelersaidpgh.org

Services: Mobile Moms provides bus tickets to pregnant women to help them get to their pre-natal appointments. Trips for Tots provides bus tickets for mothers to take their children to their doctor's appointments. In order to get benefits, mothers must have been involved in the Mobile Moms program as well.

Eligibility: Must be receiving medical assistance.

THE MIDWIVES CENTER

412-321-6880
www.midwifecenter.org

Services: Walk-in women's health clinic on Fridays from 1p.m.-4:30p.m. Provides women with birth control, pregnancy testing, prenatal care, birthing classes, breastfeeding instruction and birthing assistance.

PLANNED PARENTHOOD OF WESTERN PA

1-800-230-7526
www.ppwp.org

Services: Offers many different health services to women including complete gynecological care, birth control methods and counseling, STD testing and counseling, pregnancy testing and counseling, HIV/AIDS risk assessment, testing and counseling, and emergency contraception treatment (the "morning-after" pill).

Locations:

<p>Planned Parenthood, Bridgeville 533 Washington Avenue, Suite 203 Bridgeville PA 15017 (412) 257-9880</p>	<p>Planned Parenthood, Moon 927 Brodhead Road Moon Township PA 15108 (412) 264-7205</p>
<p>Planned Parenthood, Pittsburgh 209 Ninth Street, Suite 400 Pittsburgh PA 15222 (412) 434-8976</p>	<p>Planned Parenthood, Turtle Creek Westinghouse Valley Human Service Center 519 Penn Avenue Turtle Creek PA 15145 (412) 823-5370</p>

PREGNANCY CARE CENTER

www.pregnancycareinfo.org

Oakland

160 N. Craig Street Suite 202

Pgh, PA 15213

412-687-7767

Wexford

1000 Brooktree Rd Suite 310

Wexford, PA 15090

724-935-6411

Services: Pregnancy tests with immediate results, complimentary sonogram referrals, confidential peer counseling, information about all pregnancy options, abortion recovery counseling and support, education about pregnancy, fetal development, and abortion procedures and risks. Childbirth and parenting groups, baby and maternity clothing and furnishings.

*****Also offer a free clothing bank for children between the age of newborn to teenager.**

412-361-5632. Hours of operation are the 4th Monday of every month from 10:30a.m.-12:00p.m. and every Wednesday from 6:00-6:45p.m.

SERVICES FOR YOUNG PARENTS

BEGINNING WITH BOOKS

5920 Kirkwood St. #2

Pgh, PA 15206

412-361-8560

www.beginningwithbooks.org

Services: Provides parents with books for children.

PROJECT ELECT- EDUCATION LEADING TO EMPLOYMENT AND CAREER TRAINING

Services: Works with the youth in educational areas, career orientation, parenting skills, social skills, provides food and transportation. Project ELECT takes place in area high schools.

Eligibility: This is a program for pregnant teenagers and parents (male and female) who are under the age of 22 and are in need of a GED or diploma.

Locations:

Penn Hills High School, Lynn Tatala	412-793-7000, ext 203
Duquesne High School	412-466-0714
Wilkesburg High School, Anne Kramer	412-871-2281
Forbes Road Career and Technical Center, Deb Cook	412-373-8100
McKeesport High School, Hope Boleck	412-664-3715
Pittsburgh Public Schools, Kathy Short	412-488-2524
Pregnant and Parent Teens Program WHS, Joette Manos	412-871-2264
Carrick High School	412-885-7700

FAMILY SUPPORT CENTERS

Services: These centers are designed to nurture, protect and strengthen families. These centers are community-based and respond to the needs of the individuals that make up the community. Each center offers a number of different services which may include any of the following: parenting education, child development support, parental support groups, drop-in centers, transportation, goal planning, medical support, prenatal care support, community referrals, and many more. Contact your local family support center to determine what services they offer.

Eligibility: These centers serve families with children from birth to age five. Parents must reside in the community that the individual family center serves.

Locations:

Braddock Family Care Connection	412-271-8738 818 Braddock Ave. Braddock, PA 15104
Clairton Family Center	412-233-8325 734 Miller Ave. Clairton, PA 15025
Clairton Family Foundations/ Early Head Start	412-233-9430 501 Mitchell Ave. Clairton, PA 15025
Duquesne Family Support Center	412-469-9870 1 Library Place Duquesne, PA 15110
East Liberty Family Support Center	412-362-7609 6435 Frankstown Ave. Pgh, PA 15206
Parental Support	412-361-4800 5877 Commerce St. Pgh, PA 15206

Children's Hospital Family Care Connection at Rankin	412-271-5022
Hill District Family Foundations/Early Head Start	412-566-1760
Hill District, John Heinz Family Center	412-261-0373
Homestead, Steel Valley Family Center	412-461-8019 1800 West St. Homestead, PA 15120
Homewood/Brushton Family Support Center	412-243-6088
Children's Hospital Family Care Connections at Lawrenceville	412-784-8683 5235 Butler St. Pgh, PA 15201
McKees Rocks Positive Parenting	412-771-6460 710 Thompson Ave. McKees Rocks, PA 15136
McKees Rocks, Sto Rox Family Center	412-771 6817 295 Broadway Ave. McKees Rocks, PA 15136
McKees Rocks, Sto Rox Family Foundation	412-771-2810
McKeesport 7 th Ward Satellite Family Center	412-672-6122 1406 Cornell St. McKeesport, PA 15132
McKeesport Family Center	412-672-6970 339 Fifth Ave. McKeesport, PA 15132
Mt. Oliver Family Care Connection	412-432-1636
North Side Providence Family Support Center	412-766-6730 3113 Brighton Rd. Pgh, PA 15212
Northview Heights Family Support Center	412-323-1020
Pitcairn Family Support Center	412-374-9010 428 Highland Ave. Pitcairn, PA 15140
Children's Family Care Connection at Braddock	412-271-8738 230 Third St. Rankin, PA 15104
Tarentum, Highlands Family Center	724-224-9006
Wilkesburg Family Care Connection	412-247-0977 300 Hay St. Wilkesburg, PA 15221
Wilkesburg Family Center	412-871-7948 807 Wallace Suite 205 Pgh, PA 15221
Wilmerding East Allegheny Family Center	412-829-6171 200 Westinghouse Ave. Wilmerding, PA 15148

Referral: Self-referral, all voluntary programming.

WARM LINE

141 S. Highland Ave.
Pgh, PA 15206
1-800-641-4546

www.familyresources.com

Services: 24-hour hotline for parents to ask non-medical questions about parenting concerns. Offers support to parents as well as counseling programs.

WOMEN, INFANTS AND CHILDREN**1-800-WIC-WINS**www.fns.usda.gov

Services: Offers nutritional education and food vouchers redeemable at participating grocery stores for baby formula, milk, eggs, cereal, peanut butter, cheese, juice, and other nutritious foods. Multiple locations throughout the county, call for information.

Eligibility: Serves pregnant woman and infants and children from birth through age 5. The families must meet income guidelines or be nutritionally at risk.

Locations:

Carnegie 412-278-2510	School House, Suite 110 1100 Washington Avenue Carnegie, Pa. 15106	M-F 8-4 Pm
Clairton 412-641-3267	Clairton Health Center 559 Miller Ave Clairton, PA 15025	M 8-4 pm
Downtown 412-350-7240	Investment Building 239 Fourth Ave. 3 rd Floor Pgh, PA 15222	M-F, once a month 7:30 a.m.- 4:00 p.m.
Lawrenceville 412-578-8165	Lawrenceville Center 3936 Butler Street Pgh, PA 15201	M-F one a month from 7:30 a.m.-4:00 p.m.
McKeesport 412-664-8870	Wander Building 339 Fifth Avenue McKeesport, PA 15132	M-F 8am-4pm Saturday by appointment
McKees Rocks 412-771-6462 x400	Focus on Renewal Center 710 Thompson Avenue McKees Rocks, PA 15136	T-W-TH: 8-4pm (open some Fridays)
Mt. Oliver 412-432-1610	UPMC South Health Center 1630 Arlington Ave.	M-F 8-4
Springdale 724-274-6411	830 Pittsburgh St. Springdale, PA 15144	W 8-4
Turtle Creek 412-823-1333	Westinghouse Valley Human Service Center 519 Penn Avenue Turtle Creek, PA 15145	M-F 8am-4pm
Wilkinsburg 412-241-3860	Hosanna House 807 Wallace St. Suite 202	M-F 8-4

SERVICES FOR YOUNG FATHERS

COMMUNITY EMPOWERMENT ASSOCIATION INC.

Non-Custodial Parent Program
7143 Fleury Way
Pgh, PA 15208
412-371-7226

www.ceapittsburgh.org

Services: Provides non-custodial parents a combination of support, training and employment opportunities.

FATHERS COLLABORATIVE

412-244-5420

Services: Connecting many services and funding streams to help fathers contribute to the well being of their children and families. Child Development trainings for men involved in families; provides classes for fathers at various family centers.

Locations:

Clairton Family Center Contact: Site Director 412-233-3813

Duquesne Family Center Contact: Site Director 412-466-5003

1 Library Place (lower level)

Duquesne, PA 15110

Duquesne Family Support Center Contact: Site Director 412-469-9870

McKeesport Family Support Center Contact: 412-672-6970

Eligibility: Must be a member of the family center that sponsors the program.

FATHERHOOD INITIATIVE HOSANNA HOUSE

807 Wallace Avenue
Wilkinsburg, PA 15221
412-243-7711, ext. 168

www.hosannahouse.org

Services: Provides parenting classes, GED preparation, life skills and case management for young fathers.

HEALTHY START INC. MALE INITIATIVE PROGRAM

400 Lexington Ave.
Pgh, PA 15208
412-247-1000

www.healthy-start.com

Services: Offers many support services to men located in Healthy Start areas including father's involvement, personal growth, drug and alcohol services and more.

PARENTAL STRESS CENTER

5877 Commerce St.
Pgh, PA 15206
412-361-4800

www.pscfamily.net

Services: Weekly meetings focusing on nurturing children, discipline, anger management and resolving conflicts.

CENTER OF LIFE

161 Hazelwood

Pgh, PA 15207

412-521-3468

www.centeroflife.net

Services: Father Support Group

GOVERNMENT CHILD CARE RESOURCES

CHILD CARE WORKS

1-800-4-PA-KIDS

www.childcareworks.org

Services: Provides subsidized childcare to parents in need of financial assistance. Participants in the program receive vouchers that they can use at private daycares and preschools. Parents are expected to contribute a portion of the cost.

Eligibility: To qualify for these services, the adult must be working at least 25 hours a week, making at least minimum wage or attending an educational program.

If you are receiving TANF and working or going to school, you may be eligible for child care assistance through the welfare department. If you do not receive TANF, you still may be eligible for a child care subsidy. Call the location listed below that is appropriate to find out if you are eligible.

Locations:

Allegheny County - City CCIS of Allegheny County - City

305 Wood Street

Pittsburgh, PA 15222-1982

Phone: (412) 255-1281

Toll-Free Phone: 1-800-392-3131

Fax: (412) 391-9808 or (412) 391-7494

Call here if you live in one of the following zip codes: 15046, 15075, 15081, 15085, 15140, 15142, 15145, 15146, 15148, 15201, 15206, 15207, 15208, 15210, 15217, 15218, 15219, 15221, 15222, 15224, 15230, 15232

Allegheny County - NE CCIS of Allegheny County - North

2 Allegheny Center Bldg 2 4th Floor

Pgh, PA 15212

Phone: (412) 246-4540

Toll-Free Phone: 1-800-392-3131 Fax: (412) 798-8253

Call here: if you live in one of the following zip codes: 15001, 15003, 15005, 15006, 15007, 15014, 15015, 15024, 15030, 15044, 15049, 15051, 15056, 15066, 15068, 15076, 15082, 15084, 15086, 15090, 15091, 15101, 15108, 15116, 15127, 15136, 15139, 15143, 15144, 15147, 15202, 15204, 15209, 15212, 15214, 15215, 15223, 15225, 15229, 15233, 15235, 15237, 15238, 15239, 16060

Allegheny County - South CCIS of Allegheny County - South

Keystone Commons

635 Braddock Avenue, 2nd Floor Pittsburgh, PA 15112

Phone: (412) 349-0303

Toll-Free Phone: 1-800-392-3131 Fax: (412) 349-0339

Call here: if you live in one of the following zip codes: 15017, 15018, 15020, 15025, 15026, 15028, 15031, 15032, 15034, 15035, 15037, 15045, 15057, 15064, 15071, 15088, 15102, 15104, 15106, 15110, 15112, 15120, 15122, 15126, 15129, 15131, 15132, 15133, 15134, 15135, 15137, 15203, 15205, 15210, 15211, 15216, 15220, 15226, 15227, 15228, 15234, 15236, 15243

COUNTY DOMESTIC RELATIONS COURT (FAMILY COURT)

CHILD SUPPORT AND CUSTODY ISSUES

412-350-5600

www.alleghenycourts.us

440 Ross Street

Pittsburgh, PA 15219

Services: To file for child support contact Allegheny County Domestic Relations Office, Family Division at 412-350-5771. In order to receive government subsidized child care, you may be required to file for child support. To file for custody of a child, contact the adult division of family court.

Office Operation	Location	Hours of Operation
Intake Unit (Child & Spousal Support Complaints)	Family Court Facility, Intake, 3rd Floor	Monday through Friday, 8:30 a.m. to 2:00 p.m.
Night Court (Child & Spousal Support Issues - Parties may file a support complaint ONLY if both parties live in Allegheny County. Parties may also obtain case information, have questions answered, or file a modification petition.)	Family Court Facility, Room 4020	Wednesday evenings from 4:30 p.m. until 7:00 p.m.
UIFSA (Uniform Interstate Family Support Act) Unit (Out of County/State Support)	Allegheny Building 429 Forbes Ave, Suite 210 Pittsburgh, PA 15219	UIFSA Screening Services Monday through Thursday, 8:30 a.m. to 2:00 p.m To assist clients without appointments who need information on their cases or wish to file modification or enforcement petitions. UIFSA Intake Monday through Friday, 8:30 a.m. to 2:00 p.m. To file a new support complaint

Protection From Abuse ("PFA") Unit	Family Court Facility, Room ₃₀₃₀	Monday through Friday, 9:00 until 11:00 a.m. ONLY (At other times, victims of domestic violence may apply for an emergency protection from abuse order through their local District Justice or through the "night court" at the Municipal Courts Building during evening hours.)
Generations Center (Custody Cases)	Family Court Facility, 1st Floor	For assistance: Monday through Thursday, 8:00 a.m. to 3:30 p.m.
Support Conferences/Hearings (Parties and counsel check-in for scheduled conferences and hearings)	Family Court Facility, Room 4020 (unless otherwise directed by the court papers)	As scheduled
Screening/Walk-In Service (Parties and counsel may obtain case information, have questions answered, or file a modification petition)	Family Court Facility, Room ₄₀₂₀	Monday through Thursday from 8:30 a.m. until 2:00 p.m.

PLEASE SEE LEGAL SERVICES SECTION OF MANUAL

DOMESTIC VIOLENCE RESOURCES

ALLI-KISKI AREA HOPE CENTER

412-224-4673 (24 HOURS)

1-888-299-4673

www.akhopecenter.org

Services: Provides shelter and counseling to victims. Helps victims in obtaining a Protection From Abuse Order (PFA) against their perpetrator. Also provides legal and medical advocacy.

Eligibility: Located in the Alli-Kiski area.

CRISIS CENTER NORTH

P.O. Box 101093

Pgh, PA 15237

412-364-5556 (24 HOURS)

www.crisiscenternorth.org

Services: Provides crisis counseling and on-going therapy to victims of domestic violence and their children. Provides legal advocacy, assistance in obtaining a PFA order and medical advocacy to victims.

Eligibility: Located in the North Hills, will offer services to any woman.

WOMEN'S CENTER AND SHELTER OF GREATER PITTSBURGH

412-687-8007 (24 HOURS)

www.wcpittsburgh.org

Services: Assistance on obtaining a Protection From Abuse (PFA) order. Provides crisis intervention, shelter to victims, counseling, and legal and medical advocacy for victims of abuse.

WOMANSPLACE, INC.

412-678-4616 (24 HOURS)

www.womansplace.org

Services: Provides shelter to victims of domestic violence. Offers assistance in obtaining a PFA as well as other legal and medical issues. Provides crisis intervention. Offers counseling to victims.

Eligibility: Located in the Mon Yough Area.

WOMANSPLACE, INC., East

(412) 765-2661

PITTSBURGH ACTION AGAINST RAPE

81 S. 19th St.

Pgh, PA 15237

1-866-363-7273 (24 hours)

412-431-5665

www.paar.net

Services: Provides counseling services and various other services to rape victims. They provide a 24 hour hotline and all calls are confidential.

CENTER FOR VICTIMS OF VIOLENT CRIMES

412-392-8582 (24 hours)

Services: Provides counseling, crisis intervention and education to victims of violent crimes. They have a 24 hour hotline.

PLEASE SEE LEGAL SERVICES SECTION OF MANUAL

GOVERNMENT FINANCIAL SUPPORT

SOCIAL SECURITY OFFICES

1-800-772-1213

6117 Penn Circle North

Pittsburgh, PA 15206

www.ssa.gov

Services: Issues new social security cards, provides information on supplemental security income and other services that are distributed through the social security administration. You can fill out an application on line for a social security card but you will need to personally take it to a social security office they are open Monday-Friday from 9 a.m.- 4p.m.

REMEMBER TO BRING THE FOLLOWING DOCUMENTS TO OBTAIN A SOCIAL SECURITY CARD:

- Either a birth certificate, U.S. hospital record of birth, religious record established before age 5 showing your age of birth, passport OR final adoption decree
- U.S. driver's license or U.S. state- issued identity card OR U.S. passport

SOCIAL SECURITY ADMINISTRATION BENEFITS PLANNING AND OUTREACH PROGRAM

412-381-3313

Services: Provides benefit planning assistance and outreach including information about "The Ticket" and other work incentives.

DEPARTMENT OF PUBLIC ASSISTANCE OFFICE

www.dpw.state.pa.us

Services: Apply for public assistance, including TANF, General Assistance, Medical Assistance and Food Stamps at the office near which you reside. There is a state helpline 1-800-692-7462 to direct you to the correct office.

A common application form can be used to apply for cash, food stamps and medical assistance. You can obtain a form from the local welfare office or go online to www.compass.state.pa.us.

If you apply online you will still need to have a face to face interview and mail some documents and proof of income within days of applying. You should get an interview within 30 days from applying with your interview date.

You should bring the following documents to the interview:

- Proof of your identity i.e. driver's license, state I.D., library card or voter registration
- Social Security cards for all persons in the household
- Proof of residence for all persons in the household (homeless persons need only a mailing address) You must live in the county where the application is made
- Names and proof of age of all persons applying
- Proof of shelter costs, copies of rent or mortgage payments, insurance, tax receipts, utility bills
- Proof of income such as pay stubs, award letters or other documents showing amount of income received
- Information on resources such as cash on hand, money in checking/savings account, real estate, motor vehicles

- If you choose to authorize a proxy to access your benefits, you must bring that person to the interview

APPEAL PROCESS:

- The welfare system should make a decision within 30 days about your benefits.
- You should receive written notice of their decision and if you are denied benefits you can appeal.
- Every form from Welfare has an appeal form attached and should be filled out.
- File an appeal in writing within 10 days from the notice to make sure your benefits do not stop.
- You have 30 days to appeal cash benefits and 60 days to appeal for food stamps.

WELFARE OFFICES:

**Allegheny County
Assistance Office
Headquarters**
611 Pittsburgh State Office
Building
300 Liberty Avenue
Pittsburgh, PA 15222-1215
Phone: 412-565-2146
LIHEAP (Crisis) 800-851-
3838

Alli-Kiski District
909 Industrial Blvd
New Kensington, PA 15068-
0132
FAX: 724-339-6850
Toll Free: 1-800-622-3527
Phone: 724-339-6800

Eastern District
5919 Penn Avenue
Pittsburgh, PA 15206-3706
FAX: 412-645-7009
Phone: 412-645-7400

**Institution-Related
Eligibility District (IRED)**
531 Penn Avenue
Pittsburgh, PA 15222-3724
FAX: 412-565-5074
Phone: 412-565-5604

Liberty District
914 Penn Avenue
Pittsburgh, PA 15222-2513
FAX: 412-565-5088
Phone: 412-565-2652

Three Rivers District
400 Stanwix Street
Room 900
Pittsburgh, PA 15222-1316
FAX: 412-565-5198 or 5075
Phone: 412-565-7755 or 5638

South Side District
2100 Wharton Street
Pittsburgh, PA 15203-2280
FAX: 412-488-6986
Phone: 412-488-2030 or 7806

Southern District
300 Liberty Avenue, 9th Floor
Pittsburgh, PA 15222-1217
FAX: 412-565-5179
Phone: 412-565-2232

Southeast District
220 Sixth Street
McKeesport, PA 15132-2720
FAX: 412-664-5218
Phone: 412-664-6800 or 6801

EMERGENCY FINANCIAL ASSISTANCE AND FOOD ASSISTANCE

(Other than cash assistance through the welfare office)

Allegheny Valley Association of Churches, Emergency Assistance

1913 Freeport Road
Natrona Heights, PA 15065
724-226-0606

www.avaoc.org

Services: This program provides short-term emergency assistance to families and individuals. Helps with rent and utility payment assistance, emergency food, clothing and shoe vouchers, gasoline vouchers, bus passes, prescriptions and referrals.

Eligibility: Must live in the Allegheny Valley area (Brackenridge, Tarentum, East Deer, Fawn, Frazier, Harrison, Verona, New Kensington, Arnold, and Lower Burrell) and demonstrate financial need.

Catholic Charities / CARELINE

212 9th St
412-456-6999

www.ccpgh.org

Services: Offers families temporary tangible assistance during emergencies and disasters. Funds are issued for emergency financial needs and may not be used for rent or a security deposit.

NORTHERN AREA MULTI-SERVICE CENTER

Fuel Assistance
209 Thirteenth Street
Pittsburgh PA 15215
412-781-1175 ext 2243

www.northernareacompanies.com

Services: Provides a one-time grant to help with winter fuel bills.

Eligibility: Consumers must live in North Central Allegheny County (McCandless, Glenshaw, Sharpsburg, Etna, Millvale, O'Hara).

NORTH HILLS COMMUNITY OUTREACH

1975 Ferguson Road
Allison Park, PA 15101
412-487-6316, 412-821-0904

www.nhco.org

Services: Provides energy assistance to families who have received a utility shut off notice. Assists families with rent payments to prevent homelessness, car repairs to prevent unemployment, prescription drug costs, home repairs, and more.

Eligibility: To qualify the individual or family must be at or below 150% of the federal poverty level. Consumers must live in the following school districts: Hampton, North Hills, North Allegheny, Pine-Richland, Northgate, Deer Lakes, Fox Chapel, and Avonworth.

PITTSBURGH PRESBYTERIAN LAZARUS

901 Allegheny Avenue
Pittsburgh PA 15233
412-323-1400

www.pghpresbytery.org

Services: Provides financial assistance with mortgage foreclosures, rental evictions, utility bills, medical expenses. Amount of assistance will not exceed \$250.

Referral: Consumers can apply for the Lazarus fund by contacting their local Presbyterian church. One does not need to be a member of the church to apply.

SALVATION ARMY

424 Third Ave.
Pgh, PA 15219
412-394-4850
412-394-4800
1-800-454-1156 (toll free)

www.salvationarmy-wpa.org

Services: Offers emergency food and utility assistance to needy families and individuals.**ST.**

VINCENT DE PAUL SOCIETY

412-321-1071

www.svdpusa.org

Services: May provide financial help for a variety of reasons (i.e. utilities, rent, etc). The main number provides callers with the name of the church or volunteer group in the community to call for help.

GREATER PITTSBURGH FOOD BANK

1 North Linden
Duquesne, Pa. 15110

www.pittsburghfoodbank.org

Services: Provides food pantries and advocates stopping hunger.

JUST HARVEST

16 Terminal Way
Pgh, PA 15219
412-431-8960

www.justharvest.org

Services: This organization provides advocacy, education, organizing and empowerment and education. They have a very useful website to help navigate people through the welfare system. They offer a free brochure to consumers to help them with the welfare system.

WELFARE JUSTICE PROJECT

412-431-8960

www.justharvest.org

Services: Provides legal representation and advocacy for clients with regard to public benefits.

If you apply for food stamps you may be eligible for emergency food stamps. For help with food stamps call Hunger Action at 1-800-634-2033.

To find out where you can obtain charitable food programs in your area contact the PA Hunger Action Center at 1-800-FOOD-997.

REMEMBER THE PUBLIC BENEFITS SYSTEM IS COMPLICATED ASK FOR HELP WORK WITH YOUR WELFARE CASEWORKER AND SEEK OUT THEIR SUPERVISOR IF THEY ARE NOT HELPING. SAVE ALL OF YOUR PAPERS.

HEALTH INSURANCE AND MEDICAL CLINICS

MEDICAL ASSISTANCE HMO'S FOR ALLEGHENY COUNTY

www.gatewayhealthplan.com

www.dpw.state.pa.us

Services: If you have any questions about your medical assistance (MA) coverage, call the managed care HMO through which you receive your MA insurance.

GATEWAY HEALTH PLAN

1-877-428-3929

UPMC FOR YOU

1-888-251-4242

UNISON HEALTH PLAN

1-800-414-9025

THREE RIVERS HEALTH PLANS, MedPLUS+

1-800-400-4003

Or call the Health Options Hotline at 1-800-440-3989.

CLINICS FOR UNINSURED OR UNDERINSURED ADULTS

Services: Allegheny County offers a number of clinics for uninsured and underinsured adults. All fees for service are decided on a sliding scale, based on your income. You will be asked to bring proof of income to your first appointment. At this time you will be informed what your fee will be.

Locations:

Braddock Family Health Center 404 Braddock Ave. Braddock, PA 15104 412-351-6300	East End Community Health Center, Inc. 117 N. Negley Ave. Pittsburgh, PA 15206 412-404-4000	Hazelwood Family Health Center 4918 Second Ave. Pittsburgh, PA 15207 412-422-9520
Hill House Health Center 1835 Center Ave. Pittsburgh, PA 15219 412-261-0937	Center City Health Center 2827 Bedford Ave. Pittsburgh, PA 15219 412-687-1250	Steel Valley Health Center (no pediatrics) 1800 West Street Homestead, PA 15120
Alma Illery Medical Center, Homewood Brushton 7227 Hamilton Ave. Pittsburgh, PA 15208 412-244-4700	McKeesport Family Health Center 339 Fifth Ave. McKeesport, PA 15132 412-673-5504	Manchester Health Center 1014 Sheffield St. Ste 100 Pittsburgh, PA 15233 412-231-6700
Rankin Family Health Center 300 Rankin Blvd. Rankin, PA 15104 412-351-4555	West End Health Center 415 Neptune Street Pittsburgh, PA 15220 412-921-7200	UPMC Matilda Theiss Center 373 Burrows St. Pittsburgh, PA 15213 412 383-1550
FamilyLinks Downtown Outreach Center 1601 Fifth Ave. Pittsburgh, PA 15219 412-471-6160	Bethlehem Haven Fifth Avenue Commons 905 Watson St. Pittsburgh, PA 15219 412-391-1348	

For information on other community health clinics contact the United Way of Allegheny County's Help Line 412-255-1155.

DENTAL CLINICS

ALLEGHENY COUNTY HEALTH DEPARTMENT DENTAL CLINICS

www.achd.net

Services: The Allegheny County Health Department has four child dental clinics that provide services for individuals from 2 to 21 years of age. The services provided are free of charge and include examinations, cleanings, fluoride treatments, x-rays, fillings, extractions and sealants.

Locations:

Lawrenceville Family Health Center 3936 Butler Street Pittsburgh, PA 15201 412-578-8169	Hill House Association 1835 Center Avenue Pittsburgh, PA 15219 412-392-4441
Mt. Oliver Family Health Center 1630 Arlington Avenue Pittsburgh, PA 15210 412- 432-1620	McKeesport Wander Building 339 Fifth Avenue Pittsburgh, PA 15132 412-664-8858

UNIVERSITY OF PITTSBURGH SCHOOL OF DENTAL MEDICINE

412-648-8616

<http://www.dental.pitt.edu/>

Services: Provides dental appointments at a discounted rate to individuals that are willing to see student dentists. There is a fee for all procedures. Urgent care treatment is also available in the event of an emergency (please call ahead).

MENTAL HEALTH AND MENTAL RETARDATION COMMUNITY RESOURCES

www.county.allegheny.pa.us

**ALLEGHENY COUNTY DEPARTMENT OF HUMAN SERVICES
OFFICE OF MENTAL RETARDATION**

412-350-7285

Services: Contact this office to determine eligibility for MR services and to select a Supports Coordination Unit.

**ALLEGHENY COUNTY DEPARTMENT OF HUMAN SERVICES
OFFICE OF BEHAVIORAL HEALTH**

412-350-4457

Services: Contact this office to register for and determine eligibility for MH services and to select a Case Manager.

Crisis Emergency Service's 24-hour hotline

1-888-424-2287

Services: Mental health and drug and alcohol emergency counseling and crisis intervention.

ALLEGHENY COUNTY SERVICE COORDINATION UNITS

Services: Allegheny County has 9 mental health, mental retardation (MH/MR) service coordination units. These units will assess your treatment needs and your ability to pay. They provide MH counseling and case management services to residents in their areas. Allegheny County has funds to cover the cost of most types of treatment.

Locations:

Milestones Center	412-731-9707
Chartiers MH/MR Center	412-221-3302
Family Services of Western PA	724-335-9883
Mercy Behavioral Health	412-323-4500
Mon Yough Community MH/MR Services	412-675-8480
Staunton Clinic	412-749-7330
Turtle Creek Valley MH/MR	412-351-0222
Western Psychiatric Institute and Clinic	412-586-2965
Family Links	412-343-7166

ALLEGHENY COUNTY DEPARTMENT OF HUMAN SERVICES OFFICE OF MENTAL RETARDATION:

Services: Can provide case management (Individual Supports Coordinator (ISC)) services with the mental retardation services. To register call 412-253-1250 for EMERGENCY CRISIS call: 412-350-4457

Providers:

Family Links: 412-343-7166

Mon Valley Supports Coordination: 412-464-1545

Staunton Clinic: 412-928-8687

AUBERLE

412-673-5800

Services: Provides shelter, counseling, education, recreation, job readiness and guidance to children who have experienced difficult backgrounds. Has an in-home component as well as in-office counseling.

RESOLVE CRISIS CENTER:

Services: A crisis can be anything from feeling lonely and needing to talk – to feeling overwhelmed with life. Our lives are full of stressors both large and small, but no matter the complexity, it helps to talk with someone.

Residents of Allegheny County may seek help by calling resolve Crisis Network at 1.888.7.YOU CAN or www.upmc.com/resolvecrisis

GOOD GRIEF CENTER FOR BEREAVEMENT

2717 Murray Avenue

Pittsburgh PA 15217

412-224-4700

www.goodgriefcenter.com

Services: Offers support to work through the loss of a friend or loved one.

MONROEVILLE MALL MINISTRIES

412-372-3725

Services: Confidential walk-in listening and counseling center.

MON YOUGH COMMUNITY SERVICES INC.

500 Walnut St. 2nd Floor

Pgh, PA

412-675-8480

www.mycs.org

Services: Works with individuals with mental retardation disorders, mental health disorders and drug and alcohol abuse problems. Also provides student assistance, drug and alcohol prevention, individual and group therapy.

OTHER HELPFUL RESOURCES FOR MENTAL HEALTH:

PA Mental Health Consumer Association

1-800-887-6422

www.pmcha.org

Mental Health Association of Allegheny County

1-877-391-3820

www.mhacc.net

HOUSING: SUPPORTIVE HOUSING PROGRAMS, SHELTERS AND DROP IN CENTERS

The Department of Human Services and HUD have an extensive directory located on their website with additional resources for homeless individuals. The website word on the street has a number of resources available on their site.

www.alleghenycounty.us/WorkArea/linkit.aspx?LinkIdentifier

<http://wordonthestreet.inpittsburgh.us/resources.htm>

BETHLEHEM HAVEN

Fifth Avenue Commons
905 Watson Street
Pittsburgh PA 15219
412-391-1348

www.bethlehemhaven.org

Services: The emergency shelter offers 28 free beds to women for the night. The maximum amount of time a woman may stay in the shelter is 60 days a year. Women must arrive after 3:30 p.m. for intake, which begins at 4:00 p.m. Beds are granted on a first-come first-serve basis. Shelter residents also receive dinner and breakfast. Bethlehem Haven runs a mental and physical health clinic for homeless women. Drug and alcohol counseling and transitional living services are available to help alleviate the issues that caused homelessness.

Eligibility: Shelter is available to single women only.

Braddock House

Provides a short term housing option for males who were in the CYF system. There is limited supervision. If interested contact JoAnn Hannah 412-350-7153.

EAST END COOPERATIVE MINISTRIES

250 N. Highland Avenue
Pittsburgh PA 15206
412-3612-5549

www.eecm.org

Services: Provides emergency shelter to adult men age 18 and up. The shelter opens at 7 p.m. Beds are available on a first-come first-serve basis. Shelter residents receive an evening meal.

Eligibility: Men only over age 18.

LIGHT OF LIFE RESCUE MISSION

P.O. Box 6823
10 E North Ave.
Pgh, PA 15212
412-258-6100

www.lightoflife.org

Services: Provides overnight shelter. Bed sign up is between 4:00 pm and 4:30 pm and is on a first come, first serve basis. A soup kitchen provides food to all those who are hungry: men, women and children. Breakfast is served at 8:00 am, and dinner is served at 5:00 pm.

Eligibility: Men, women and children.

FAMILYLINKS DOWNTOWN OUTREACH CENTER

412-471-6160

www.familylinks.org

Services: Provides safe shelter, meals, clothing and medical care to homeless or runaway children.

Eligibility: Must be between the ages of 15 and 21. If under 18, you cannot be involved with CYF.

THREE RIVERS YOUTH, THE LOFT

412-243-LOFT

www.threeriversyouth.org

Services: 14-day program for runaway and homeless youth and their families, providing emergency shelter, referrals and a 24-hour hotline. Therapeutic group homes for youth between 12-18 who are victims of abuse and neglect.

Eligibility: Youth must be female and between 12 and 17 years old.

THREE RIVERS YOUTH, THE HUB OUTREACH CENTER

412-243-LOFT

Services: Outreach and drop in center for runaway and homeless youth.

Eligibility: Runaway and homeless youth ages 21 and under.

THREE RIVERS YOUTH, TRANSITIONAL LIVING PROGRAM

412-243-LOFT

Services: Provides shelter, counseling and skill development to assist older homeless teens with completing the transition to independence.

Eligibility: Homeless youth ages 16-21.

NATIONAL RUNAWAY SWITCHBOARD

1-800-RUN-AWAY

www.nrscrisisline.org

Services: Hotline for runaways. Provides a message delivery service in order for runaways can get messages back home.

EAST END COMMUNITY THRIFT SHOP

412-361-6010

Services: This store is opened to the community offering clothing, furniture, and small appliances. Social service workers can fill out an application on behalf of their consumer to receive a small voucher to be used for household items within this thrift shop. Call directly for the guidelines and an application.

DEPARTMENT OF PUBLIC ASSISTANCE

412-565-2146

www.dpw.state.pa.us

Services: Provides financial assistance in order to prevent eviction or foreclosure, obtain permanent housing or obtain temporary shelter. Consumers must be receiving public assistance to apply for benefits.

HOSANNA HOUSE NEW FOUNDATIONS PERMANENT SUPPORTIVE HOUSING

807 Wallace Avenue
Pittsburgh, Pa. 15221
412-342-1305

www.hosannahouse.org

Services: Provide case management services, supportive services and rental housing for formerly homeless single head of household families with an identified disability: physical, mental health or drug and alcohol. The person being referred must be 18 years of age or older with one or more children under the age of 18. One family member must have a permanent disability and verification of homelessness as defined by the federal government.

THE SALVATION ARMY FAMILY THRIFT STORE

412-481-7900

www.svdpusa.org

Services: Vouchers may be provided to individuals in need for use at the Salvation Army's thrift shop. Anyone can walk in or call the thrift shop, located in the South Side.

URBAN LEAGUE

City of Pittsburgh 412-227-4802
Allegheny County 412-227-4812

www.ulpgh.org

Services: Provides financial assistance with first month's rent and security deposits to new renters. Also offers housing counseling and housing resource lists.

BRIDGES TO INDEPENDENCE, DEBRA HOUSE

412-271-5787

www.bti.pghfree.net/debra

Services: Provides shelter to single female heads of household and their children. Provides housing for 6-12 months for 15 women and their children.

SISTER'S PLACE

418 Mitchell Avenue
Clairton, PA 15025
412-233-3903

www.sistersplace.org

Services: Provides permanent and transitional supportive housing for homeless single mothers and their children.

HOLY FAMILY INSTITUTE

Transition to Success
412-766-4030

www.holyfamily.org

Services: Provides support, placement, referrals, and post-secondary planning for youth transitioning from residential care to independent status. The model is designed specifically for clients that are seeking higher learning, professionally-oriented or vocational/technical education programs.

Eligibility: A client must be 17-24 years of age, transitioning out of residential placement in the child welfare system, must be in need of supportive services, services by Allegheny County Human Services, Mental Health of CY&F: has been accepted into a vocational training program

or college, has applied for financial aid, low-income eligibility and has demonstrated the skills and motivation to be successful in post-secondary education or vocational programs.

**AUBERLE
MOVIN' ON**

412-673-5800

www.auberle.org

Services: Transitional housing program for males, ages 16-21. The program is for two years or up to age 21. Males must be enrolled in a GED program or possess a GED or high school diploma. The program offers educational and vocational assessment, counseling and aftercare. The program is located in Duquesne and services 10 young men at a time in a transitional housing component. Each client has a private bedroom and is responsible for his own daily life skills activities.

HOUSING ASSISTANCE PROGRAMS

ACTION HOUSING

412-824-2444 (for those leaving shelter)

412-281-2102 (all other programs) main downtown office

www.actionhousing.org

Services: Life skills, emergency housing, and tangible assistance for those leaving shelter or bridge housing programs. Life skills, job development and youth programming for residents of several public housing areas. Self-sufficiency services are provided for Section 8 recipients who wish to become independent of subsidies.

Homeowners can access mortgage assistance if they are more than three months behind on their mortgage. Also, creates lists of subsidized and non-subsidized housing units for low-income and special needs populations. Provides grants to eligible (elderly/disabled) residents to make their homes accessible.

ALLEGHENY COUNTY REHABILITATION CORPORATION (ACRC)

412-687-6200

Services: Provides a housing management program which offers subsidized and non-subsidized housing in specific neighborhoods of the county.

HOUSING AUTHORITY

412-456-5030

Services: Puts together a weekly list of low-cost, market-rate rentals in Allegheny County. List is available every Monday morning.

GARFIELD JUBILEE ASSOCIATION

412-665-5200

www.garfieldjubilee.org

Services: Provides housing units for rent or sale to low and moderate-income families willing to relocate to Garfield. Offers housing and financial counseling as well as energy assistance for Equitable Gas and Duquesne Light.

HOUSING AND URBAN DEVELOPEMENT (HUD)

412-644-6428

www.hud.gov

Services: Compiles a list of all Section 8 properties that are available for rent. List will be mailed out upon request.

HOSANNA INDUSTRIES

724-770-0262

Services: Provides construction services (including disability access improvement) for needy qualified low-income households. Offers disaster relief services.

LIHEAP (LOW INCOME HOME ENERGY ASSISTANCE PROGRAM)

412-562-0330

412-350-5869

www.liheap.org

Services: Provides grants to people on a low or fixed income to pay for fuel bills. Offers financial assistance for weather-related emergencies such as furnace repair, gas or fuel line repair, hot water heating system repair and more.

Eligibility: Based on income. Call for more information.

PITTSBURGH PROJECT

412-321-1678

www.pittsburghproject.org

Services: Provides minor repairs, including drywall, painting, and gardening for the owner-occupied homes of those who physically or financially cannot do the work for themselves. Focus is on the elderly.

HOMELESS ASSISTANCE PROGRAM

412-621-6513

Services: Provides case management services, relocation and tangible assistance for homeless individuals and families. Clients must have a stable source of income and an agreement to comply with the comprehensive case management plan to be eligible.

URBAN REDEVELOPMENT AUTHORITY

412-255-6600

www.ura.org

Services: Provides low-interest loans and below-interest mortgages to eligible residents who wish to become first-time home owners.

Eligibility: Must be a City of Pittsburgh resident or willing to relocate to Pittsburgh. Income guidelines apply.

PUBLIC HOUSING PROGRAMS

ALLEGHENY COUNTY HOUSING AUTHORITY

Subsidized Housing and Section 8 intake:

625 Stanwix St., 12th Floor

Pittsburgh, PA 15222

412-402-2410

www.achsng.com

Services: Operates 19 family housing communities in various locations around the county and provides Section 8 vouchers to eligible families based on income guidelines.

Eligibility: Based on income guidelines and unit availability.

CITY OF PITTSBURGH HOUSING AUTHORITY

Subsidized Housing Communities:

Section 8:

200 Ross Street

Pittsburgh, PA 15219

412-456-5030

www.hacp.org

Services: Operates 11 different public housing facilities operated throughout the city of Pittsburgh, as well as provides Section 8 vouchers.

Eligibility: Based on income guidelines and unit availability.

CITY OF MCKEESPORT HOUSING AUTHORITY

Subsidized Housing and Section 8:

2901 Brownlee Ave, 2nd Floor

McKeesport, PA 15132

412-673-7525

www.mckeesport.org

Services: Operates public housing in the City of McKeesport.

Eligibility: Based on income guidelines and unit availability.

You can use the same application to apply for public housing and Section 8 at the three authorities listed above. Just remember to send a copy of the application to each location.

FOR ASSISTANCE WITH HOUSING ISSUES CONTACT:

Pittsburgh Fair Housing

412-391-2535

www.pittsburghfairhousing.org

Neighborhood Legal Services

412-255-6700

www.nlsa.org

GAY, LESBIAN, BISEXUAL AND TRANSGENDER YOUTH SERVICES

GAY AND LESBIAN COMMUNITY CENTER OF PITTSBURGH

412-422-0114

Services: A volunteer organization that provides resources to gay, lesbian, bisexual, and transgender individuals, their families and supporters in the community. Also attempts to promote visibility, understanding and equality in the community at large.

GLENDIA: GAY AND LESBIAN NEIGHBORHOOD DEVELOPMENT ASSOCIATION

412-422-1303

Services: Provides projects each month dedicated to promoting diversity through community service.

PERSAD CENTER

412-441-9786

www.persadcenter.org

Services: Provides counseling to Gay, Lesbian, Bisexual and Transgender individuals as well as HIV+ individuals and their family members. PERSAD is able to offer counseling services to individuals regardless of their ability to pay and will not turn anyone down for services.

PFLAG/PITTSBURGH PARENTS, FAMILY AND FRIENDS OF GAY AND LESBIANS

412-833-4556

Services: Promotes the health and well-being of gay, lesbian, bisexual and transgender youth by support groups, community education programs and advocacy to end discrimination. Also offers support services to family and friends of gay and lesbian individuals.

PITTSBURGH RAINBOW NETWORK

www.rainbownetwork.com

Services: One-stop shop for greater Pittsburgh lesbian, gay, bisexual, and transgender community.

DRIVER TESTING CENTERS

DRIVER TESTING CENTERS

Services: Driver's permit and driver's license testing centers. Not all centers have the same hours. Please call first or visit www.dmv.state.pa.us

Allison Park Duncan Manor Shopping Center Pittsburgh, Pa. 15101	Bridgeville Chartiers Valley Shopping Center 1025 Washington Pike, Rt. 50 Bridgeville, Pa. 15017
New Kensington 1600 Greensburg Road New Kensington, Pa. 15068	Pittsburgh State Office Building 300 Liberty Ave 15222
Penn Hills Penn Hills Shopping Center 11620 Keleket Dr. Penn Hills, Pa. 15235	Pittsburgh 921 Penn Ave. Pittsburgh, PA 15222

GOODWILL OFFERS FREE DRIVER'S PERMIT PREP CLASSES

REQUIREMENTS TO GET A LICENSE:

- 1) You must pass three tests:
 - a. Vision
 - b. Knowledge
 - c. Road

- 2) Knowledge Test:
 - a. It is written
 - b. Fill out the required form and bring with you **DO NOT MAIL**
 - c. Proof of date of birth and identification they **MUST** be the original
 - d. Your Social Security Card and it **CANNOT** be laminated
 - e. Check or money order made payable to Pennsylvania Department of Transportation **NO CASH**

- 3) Road Test
 - a. Make an appointment either on line or by calling 1-800-423-5542 Monday-Friday between 7: 00 a.m. and 9:00 p.m.
 - b. Bring the Following Documents:
 - c. Valid learners permit
 - d. If under 18 certificate for 50 hours of behind-the wheel-training
 - e. Valid registration card for the vehicle you plan to drive
 - f. Proof that the vehicle is currently insured
 - g. Under 18 the valid drivers license of the person who is at least 21 years of age or a parent, guardian or spouse who is at least 18 years of age accompanying you to the Driver License Center
 - h. **MUST BRING ORIGINALS OF ALL DOCUMENTS**

SELECTIVE SERVICE

WHAT IS SELECTIVE SERVICE

- It is an independent agency within the Executive Branch of the Federal Government.
- Its mission is two fold:
- To provide man power to the armed services in an emergency and
- To run an alternative service program for men classified as conscientious objectors during a draft.

WHAT IS REGISTRATION:

- It is the process of providing personal information to the Selective Services
- It is a civic and legal responsibility
- Men are required to register at age 18
- It **DOES NOT** mean that you are joining the military

WHO MUST REGISTER:

- With few exceptions all U.S. citizen males and male aliens residing in the United States and its territories **MUST** register within 30 days of their 18th birthday.
- Disabled men who are able to function in public, with or without assistance, **MUST** register. A friend or relative may help you register if you need help.
- Members of the National Guard and Reserved Forces, not on full-time active duty, must register.
- Men cannot register after reaching age 26.

WHO IS EXEMPT:

- Females
- Men who are unable to register due to circumstances beyond their control, such as being hospitalized, institutionalized, or incarcerated, but they **must register 30 days from their release.**
- Members of the armed forces on full-time active duty; however, upon release from active duty, he must register within **30 days** if he is not yet 26 years of age.

HOW DO YOU REGISTER:

- Register on line- www.sss.gov
- Will receive a Selective Service number within seconds
- Within two weeks he will receive a Registration Acknowledgment Card in the mail.
- The U.S. Post Office
- Get a S S S Form 1M (UPO), complete and sign it, and mail it.
- They should be on the counter if not ask a postal worker for a form.
- You should receive a Registration Acknowledgement card within 90 days.
- U.S. Embassy or Consulate
- At School
- If you do not register you will be ineligible for financial aid, job training or government employment.
- You must keep your information current and let Selective Services know of any changes including if you move.

- For more information please contact:
Selective Service System Registration Information Office P.O. Box 94638
Palatine, IL. 60094-4638 847-688-6888
www.sss.gov

EXPUNGEMENTS

- Remember to get your record expunged if you are eligible.
- It can prevent you from getting:
 - Housing
 - Financial aid
 - Employment
 - Public Benefits
- If you successfully completed a consent decree you are eligible for expungement six months from the date of case closure, have no further delinquency adjudications or any delinquency petitions pending.
- You can apply *pro se* (meaning on your own without a lawyer) at the Juvenile Court Intake Probation Department.
- If you are a KidsVoice client we can file for you.
- If you were adjudicated delinquent it is more complicated and may require legal assistance.
- If you are a KidsVoice client we will file a petition for you.
- KidsVoice will automatically send you a packet of information once you are eligible for expungement even if you are no longer a client and we have a valid address.

ADVOCACY AND LEGAL SERVICES

For a complete list of legal services visit <http://www.acbf.org/>

For answers to commonly asked questions about rent, utilities, support and drivers license issues visit <http://www.18andthelaw.org/>

KIDVOICE

412-391-3100

www.kidsvoice.org

Services: Provides children who are court active with CYF an attorney for all legal proceedings and a Child Advocacy Specialist (CAS). This is a person who works with the attorney and helps them to prepare cases for court. They discuss all relevant information with the attorney and help them to determine their recommendation. **REMEMBER KidsVoice may be able to assist you with expungements, social security, magistrate matters and educational issues.**

COMMUNITY JUSTICE PROJECT

412-434-6002

www.palegalservices.org

Services: Provides legal services to eligible low income individuals. Their areas of expertise include: Public Benefits including TANF, Food Stamps, Medical Assistance, Social Security, Child Support, Public Housing, Private landlord/ tenant and Civil Rights litigation.

Eligibility: Groups and individuals who meet legal services financial eligibility criteria (125% of poverty) with legal problems or raising legal issues, which, if successfully resolved would have a substantial positive impact on themselves and other low-income people.

DISABILITIES LAW PROJECT

429 Fourth Avenue, Suite 701

Pittsburgh, PA 15219

412-391-5225

www.drnpa.org

Services: Provides legal consultation and representation to individuals with disabilities. Provides education about legal rights to these individuals. Provides booklet estate planning to families of those with disabilities.

EDUCATION LAW CENTER

702 Law & Finance Building

429 Fourth Avenue

Pittsburgh PA 15219

412-258-2120

www.elc-pa.org

Services: ELC is a legal advocacy organization. Offers free assistance to thousands of families each year. Staff provides information on the legal rights of public school students, help with problem-solving, written materials, and contacts. In some cases involving large numbers of children, they provide legal representation although this only happens in a small number of cases.

HEALTH LAW PROJECT

650 Smithfield Street, Suite 2130
Pittsburgh PA 15222
412-434-5779

www.palegalservices.org

Services: Assist low-income consumers, persons with disabilities and consumer groups in addressing issues of access to, coverage for, and quality of health care.

Eligibility: Income Guidelines: Same as Pennsylvania Publicly Financed Health Care Programs: Pennsylvania Medical Assistance, CHIP and Adult Basic.

NEIGHBORHOOD LEGAL SERVICES

928 Penn Avenue
Pittsburgh, PA 15222
412-255-6700

www.NLSA.org

Services: Provides assistance to individuals for civil legal matters including housing, bankruptcy, public benefits, protection from abuse, divorce, support and custody. Call for intake hours.

PENNSYLVANIA INSTITUTIONAL LAW PROJECT

1705 Allegheny Building
429 Forbes Avenue
Pittsburgh, PA 15219
412-434-6002

www.palegalservices.org

Services: Provide free legal assistance in civil matters to low-income people who are incarcerated or institutionalized.

Eligibility: Income guidelines: 187.5% of poverty, PA residents, people who are in prisons (state and federal), jails, state hospitals (because of mental illness) or state centers (because of mental retardation).

PUBLIC DEFENDER'S OFFICE

County Office Building
542 Forbes Avenue, Room 400
Pittsburgh, Pa. 15219
412-350-2401

www.county.allegheny.pa.us

Services: Responsible for furnishing competent and effective legal counsel to any person who lacks sufficient funds to obtain legal counsel in any proceeding where representation is constitutionally required. Office hours Monday-Friday 8:30a.m. to 4:30 p.m.

ALLEGHENY COUNTY BAR FOUNDATION JUVENILE COURT PROJECT

PARENT ADVOCATES

412-391-4467

www.acbfparentadvocates.org

www.acbf.org

Services: Allegheny County parents who meets income eligibility can obtain a Parent Advocate free of charge for all dependency hearings involving their children.

WELFARE JUSTICE PROJECT

16 Terminal Way

Pittsburgh, PA 15219

412-431-8960

www.justharvest.org

Description: This program seeks to empower individuals and help them advocate for themselves with regard to the welfare system.

WHAT DOCUMENTS YOU NEED TO GET YOUR:

- **GED**
 - A Driver's License or State ID
 - Proof of Residency
 - A fee: \$60.00
 - If you are under 18 you need to bring a withdrawal letter from school, Court Order or letter of employment and remember that you will not get your GED certificate until your class graduates.

- **Social Security Card**
 - Either original birth certificate, U.S. hospital record of birth, religious record established before age 5 showing your age of birth, passport **OR** final adoption decree **AND**
 - U.S. driver's license or U.S. state-issued identity card **OR** U.S. Passport
 - Complete a Social Security Application available on line or at the Social Security office
 - Remember if you receive Social Security Benefits you need to be re-determined as eligible prior to your 18th birthday.
 - Visit www.ssa.gov for more information OR CALL
 - 1-800-772-1213

- **Department of Public Assistance**
 - A common application for cash assistance, food stamps and medical assistance can be used and it can be obtained at your local welfare office or at www.compass.state.pa.us
 - If you apply online you will still have a face to face interview (within 30 days) and you will need to mail proof of income within days of applying
 - Bring to the Interview:
 - Proof of your identity i.e. driver's license, state id, library card or voter registration
 - Social Security cards for all persons in the household
 - Proof of residence for all persons in the household (homeless persons need only a mailing address) You must live in the county where the application is made
 - Names and proof of age of all persons applying
 - Proof of shelter costs, copies of rent or mortgage payments, insurance, tax receipts, utility bills
 - Proof of income such as pay stubs, award letters or other documents showing amount of income received
 - Information on resources such as cash on hand, money in checking/savings account, real estate, motor vehicles
 - If you choose to authorize a proxy to access your benefits, you must bring that person to the interview
 - You should receive notice of a decision in writing within 30 days
 - If you are denied every form from Welfare has an appeal form attached you should fill out and appeal with in the time frames so that your benefits do not stop
 - **THIS IS A COMPLICATED SYSTEM ASK FOR HELP**

- **Driver's License/State ID:**
 - **Knowledge Test:**
 - Application
 - Proof of date of birth and identification **MUST** be original
 - Social Security Card **CANNOT** be laminated
 - Check or money order payable to the Pennsylvania Department of Transportation **NO CASH**
 - **Road Test:**
 - Make an appointment either on line or by calling 1-800-423-5542 Monday-Friday between 7:00a.m. and 9:00 p.m. or on line at www.dmv.state.pa.us
 - Valid Learners Permit
 - If under 18 certificate for 50 hours of behind-the-wheel-training
 - Valid registration card for the vehicle you plan to drive
 - Proof that the vehicle is currently insured
 - Under 18 the valid drivers license of the person who is at least 21 years of age or a parent, guardian or spouse who is at least 18 years of age accompanying you to the Drivers License Center
 - **MUST BRING ORIGINAL OF ALL DOCUMENTS**
 - **State Id:**
 - Social Security Card
 - Original Birth Certificate
 - If you are 18 or older you will need to submit identification and two forms of proof of residency (utility bills, tax records, lease etc.)
 - Check or Money Order for \$10.00 **NO CASH**
- **Work Permit**
 - You need one if you are 14-17
 - If you are 17 and already graduated from high school or have a GED you do not need a work permit
 - Get it from your school district as your school guidance counselor
 - Your parent/guardian will need to sign the permit
 - If you are under 16 your employer will need to fill in a section of the work permit
- **Registering to Vote:**
 - Must be 18
 - Citizen of the United States
 - You can obtain a form at libraries, post offices state and local office buildings or online at www.dos.state.pa.us or by calling 412-350-4510
- **Birth Certificate:**
 - Must be 18- if under 18 a family member or legal representative can obtain it for you
 - You will need to fill out the application
 - You will need a check or money order for \$10.00

- The person requesting the record will need to include a copy of valid government issued photo id
- You can go to your local state office and get the birth certificate or you can mail the above documents to Division of Vital Records 101 South Mercer Street Rm 401 P.O. Box 1528 New Castle, Pa. 16101
- If you were not born in Pennsylvania you will need to request your birth certificate from the state that you were born

THE CONCILIATION PROCESS

What are the terms of my CONCILIATION CONSENT ORDER?

Your order will address the following things:

1. Your name and date of birth
2. The name of your school
3. If you are commuting from placement, it will indicate where you are to be placed
4. If you are residing on campus, it will state that you will reside on campus during the times the dorms are open and where you might be placed during times the dorms are closed.
5. If you are receiving a stipend because you are living on campus, the court order will tell you how much you are receiving a day and the effective date of payment.
6. If you are receiving a bus pass because you are a commuter student, the court order will state that.
7. If you are receiving specialized reimbursement for anything else that was agreed upon in your conciliation meeting, the court order will indicate that and the time frame to submit for reimbursement.
8. The rules and conditions you must abide by in order for the court order to continue to be valid

What are the rules and conditions of my CONCILIATION CONSENT ORDER?

1. You must attend one Summer Senior Meeting being put on by the Independent Living Initiative group from DHS. You will receive dates and times for these meetings from DHS. These meetings are scheduled at different times over the course of a few days so that everyone can find one meeting that works with their summer schedule. If you absolutely cannot attend your meeting because you will be out of town, you must immediately notify someone from DHS and KidsVoice so alternate arrangements can be made.
2. During the school year, you must maintain monthly contact with someone from ILI. This may be in addition to contact with your caseworker. You can send an e-mail or call the ILI caseworker assigned to your case. If you do not know who that is or you do not have an ILI worker, you can call JoAnn Hannah at 412-350-7153 or e-mail her at JoAnn.Hannah@AlleghenyCounty.US (See *handout provided with the names and contact information for all of the ILI workers.*)
3. You must attend school full time. This is a minimum of 12 credits a semester for traditional students. If you are a non-traditional post-secondary education program, you must be full time to meet that program's requirements (ex, apprenticeship with steamfitters union.) If you have any questions about what it

means to be full time to your program, please ask your KidsVoice attorney or child advocacy specialist.

4. You must provide your grades at the conclusion of every semester. KidsVoice and/or DHS will be in contact with you towards the conclusion of every semester and will tell you when your grades need to be in and who and how they can be submitted. *(See handout: "GRADES – What to do with them?")*
5. You must abide by the rules of the school and not get into any trouble. In addition, you must not be convicted of a crime or plead guilty to any crime. *(See handout: "I Might Be In Trouble – What Do I Do?")*
6. You must make minimum academic progress as determined by the school. Most schools require at least a 2.0 GPA in order to not be on academic probation.
7. You must not engage in any drug or alcohol use. If you have a prior drug and alcohol history, your court order might reflect the right for the agency to ask for random urine screens, to show your compliance with continued abstinence. *(See handout: "I Might Be In Trouble – What Do I Do?")*
8. You must remain in your court ordered placement. If you are commuting to school, the court order will reflect your placement. If you are residing on campus, the court order will reflect that you are to reside on campus except during times when the dormitories are closed. During those breaks, the court order may reflect that you are to return to a specific placement or it may state that you will be provided a placement through CYF. *(See handout: "Where Can I Live?")*

GRADES – What to Do With Them?

At the conclusion of every semester, you must provide proof of your academic progress. Your KidsVoice attorney or child advocacy specialist OR someone from CYF or DHS will be contacting you to let you know the deadline to have your grades in by.

There are several ways you can submit your grades – they include the following:

(1) Send a hard copy of your grades to:

JoAnn Hannah
Attention: GRADES
One Smithfield Place
4th Floor
Pittsburgh, PA 15222

(2) Fax a copy of your grades to:

ATTENTION: JoAnn Hannah (or the name of your ILI worker)
RE: GRADES
Fax # 412-350-4004

(3) Cut and paste copy of your grades from the college server and e-mail the grades to:

JoAnn.Hannah@AlleghenyCounty.US
CC: Kossibitou.Odah@AlleghenyCounty.US
Subject: GRADES FROM (Your Name)

(4) Send, e-mail or fax your grades to your KidsVoice Attorney or Child Advocacy Specialist and they can forward the grades on to the appropriate people.

Why are submitting my grades on time a big deal?

People want to make sure that you are attending school full time and making minimum academic progress. Without your grades, you do not have any proof to show the agency that you are going to school and abiding the terms of the agreement.

Also, while no one expects perfect grades, it is helpful to know how you are doing in school so that we can assist you with arranging for tutoring or choosing future classes if you are struggling in certain classes.

What if my grades are not good?

Do not be embarrassed if your grades are not as good as you had hoped. Sometimes it takes a semester to get a better understanding of what college level work is like and what is expected of you. Please do not hesitate to contact the people involved in your case if you are struggling during the semester. You do not need to wait until the end of the semester to reach out for help – please contact people earlier than that if you are having a hard time.

If your grades are poor at the end of the semester, it is possible that the agency will request a conciliation review meeting to discuss your situation. At this meeting, they will talk to you about your situation and what assistance you might need. They will also look at the credits you earn because you will need 24 passing credits in an academic year in order to continue to be eligible for state and federal financial aid.

What if my post-secondary education program does not run on semesters? When do I need to turn my grades in?

You need to turn your grades in whenever you receive them. So, if your term ends mid-fall, you need to provide grades for that term once you receive them. If you have any questions about this, talk to your KidsVoice attorney or child advocacy specialist.

What happens if I don't turn in my grades at all?

Your grades are your proof that you are going to school and abiding by the terms of the agreement. If you fail to provide grades, the agency could bring a motion to close your case and terminate any support you may be receiving as a part of the agreement.

I Might Be in Trouble – What do I do?

As a part of your conciliation consent order, you are agreeing to abide by the rules of conduct at your school, not to be convicted of or plead guilty to a crime while in school, and not to use or possess any drugs or alcohol.

What do I do if I was written up for a conduct violation at school?

If you are written up for your conduct while at school, please contact your KidsVoice attorney or child advocacy specialist immediately. You can explain to us what has happened and what, if anything, the school is going to do about it. It is always more helpful to work with you on these issues as soon as they come up and not after the fact, when there might be little we can help with.

What do I do if I was arrested or written a criminal citation if at school?

The same is true if you have been arrested or issued a criminal citation. It is important that you contact your KidsVoice attorney or child advocacy specialist as soon as possible so we can determine what we might be able to do to help you. If you fail to notify us and just pay a fine, it could be the same as admitting your guilt and a violation of your consent order.

What about drug and alcohol use?

Any client active in this process is underage and if you are caught with drugs, you may jeopardize your federal financial aid. If you think that you are having an issue with drugs or alcohol at any time while you are in school, KidsVoice can assist you in obtaining a drug and alcohol assessment and/or treatment. We can work with the agency to let them know you are struggling with a substance abuse issue.

The bottom line is that we can't try to help you if you don't let us know what is going on and there are situations where we might be able to help you in court or in dealing with the school. Please see the KidsVoice staff chart and contact the people who are assigned to your case for assistance. If you cannot get a hold of the attorney or child advocacy specialist, you can always contact the supervisor.

Where Can I Live?

As a part of your conciliation consent order, the order will state where you are placed. Some clients will be commuting to school from their foster home or group home. Other clients will reside on campus and will return to a designated individual or placement during times when the dormitories are closed.

Why does everyone keep asking me for my address and phone number and e-mail address?

In order to be involved in this process and receive any support from the agency, people must know where you are residing. If for any reason your address or contact information should change, for example you get moved to a different dormitory midway through the semester or you change cell phone numbers or you get a new e-mail address, please notify your KidsVoice attorney and/or child advocacy specialist as soon as possible. It is also important that you share any changes or new information with anyone else involved with your case, such as your CYF caseworker or ILI caseworker.

What happens if I am going to school and leaving my group home and will be living on campus? Where do I go for breaks?

CYF will assist you with housing during periods when the dormitories are closed, most often winter and summer breaks. In some instances, you might have a relative or family friend that you'd like to stay with during that time and that we discussed during the initial conciliation meeting. If that is the case, the court order may state that is where you are to go during breaks. If you identify a potential placement after school starts then please notify your KidsVoice attorney and/or child advocacy specialist as soon as possible. We can get in touch with the right people from CYF to see if it is a possibility for you to go there during breaks. This will require CYF to complete background checks and a home visit with that individual before you are permitted to stay there, if background checks have not already been done.

Sometimes, the conciliation court order will not specifically state where you are going during breaks but will state that CYF will provide housing during that time. If you truly have no where to go and no one identified to go with, it is important that you keep in touch with your KidsVoice attorney and/or child advocacy specialist and let them know in advance the dates of your breaks so that the agency knows when they need to find and provide you appropriate housing.

What if my plans change and I can no longer go to the person I thought I could go to during breaks?

Again, this is why it is so important to keep in touch with your KidsVoice attorney and/or child advocacy specialist, as well as the caseworker assigned to your case. The sooner we know that your plans have changed the sooner everyone can work on finding you a new place to stay. You have a better chance of giving input about where you want to go if you are telling people about this in advance. Keep in mind that CYF will still have to

investigate any proposed placement and it can take them a few weeks to complete this process.

What if I am commuting from my placement and things fall apart?

If you are commuting from a group home or foster home and something happens such that you can no longer reside there, you need to talk to your KidsVoice attorney and/or child advocacy specialist as soon as possible. We can let the agency know what is going on and schedule a time to talk to them about your situation. You will have to come in and participate in a conciliation review meeting where you will have the opportunity to tell people what is going on and your thoughts about where you can go.

Is there anyone I cannot live with?

In order to be involved in the conciliation process and continue to receive support from the agency while you attend school you cannot live with the following:

1. Biological parent. This program is for clients who do not have parents who can be placement resources for them while they go to school.
2. Anywhere other than what is stated in your court order. You also cannot reside outside of the placement indicated in your court order. If you no longer want to be in your placement, you need to tell people so that arrangements can be made to explore alternative placements and the court can be advised if your placement changes. Anywhere you stay has to be approved by CYF.
3. A boyfriend or girlfriend.

Every client who wants ongoing support from the agency while they attend a post-secondary education program **MUST** go through the conciliation process and **MUST** have their placement approved by the agency. The decision to continue with the support of the agency is voluntary on your part. If you decide that you no longer want to be involved in the dependency court system, thereby forgoing any support from the agency, then you are free to decide where you want to reside but your involvement in the system and your support will end.

Financial Aid Information

CYF does not pay for your post-secondary education. It is your responsibility to apply for financial aid EVERY YEAR YOU ARE IN SCHOOL. Please see below for deadlines and website addresses.

If you do not have access to the internet or a computer, please call your KidsVoice attorney and/or child advocacy specialist who will assist you in getting the appropriate forms sent to you.

FAFSA – You must complete your FAFSA by May 1st to be considered for state and federal aid. You must complete your FAFSA by June 30th, at the latest, to be considered for federal aid.

<http://www.fafsa.ed.gov/>

Please make sure you answer YES to Question 55 on the FAFSA.

At any time since you turned age 13, were both your parents deceased, were you in foster care or were you a dependent or ward of the court? (Q55)

PHEAA – Chafee Application

http://www.pheaa.org/specialprograms/pa_chafee_grant_program.shtml

To apply

1. Students must annually complete the [FAFSA \(Free Application for Federal Student Aid\)](#)
2. [Download the Chafee ETG Program Application](#)
3. Mail your completed grant application to:

PHEAA
State Grant and Special Programs
PO Box 8114
Harrisburg, PA 17105-9923

Contact

For more information, please contact us at 1-800-692-7392 or PAETG@pheaa.org.